

# 2024 SILCK Needs Assessment Survey

## FINAL REPORT

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## EXECUTIVE SUMMARY

The 2024 SILCK Needs Assessment Survey, conducted by the University of Kansas Institute for Health & Disability Policy Studies (KU-IHDPS), gathered insights from 200 respondents across Kansas to evaluate service gaps and priorities for people with disabilities. The majority of respondents identified as individuals with disabilities themselves, with most not having used or contacted a Center for Independent Living (CIL) in the past year or not knowing about CIL services.

Key findings include:

1. **Service Awareness and Utilization:** A significant portion of respondents (44%) had not heard of CILs before the survey, and only 16.5% had used CIL services in the past 12 months.
2. **Unmet Service Needs:** Approximately half of respondents who needed services did not receive any in the past year, indicating a significant service delivery gap. Commonly needed services included health care, mental health services, transportation, and information and referral services.
3. **Service Satisfaction:** Satisfaction levels were generally higher for those who used a CIL compared to those who didn't. However, certain services, like employment services and disability rights or legal services, showed lower satisfaction rates, even among those who used a CIL.
4. **Barriers to Service Access:** Financial barriers were the most commonly reported issue, with many respondents indicating that a lack of money prevented them from accessing services or participating in their communities. Other significant barriers included transportation and a lack of available services in their area.
5. **Community Participation:** Many respondents reported difficulties in participating in community events, primarily due to financial constraints (45.5%) and transportation challenges (24.5%). Attitudinal barriers, such as discrimination, were also reported by nearly a quarter of respondents.
6. **Top Service Priorities:** Respondents identified the most important services for Kansans with disabilities as:
  1. Access to needed health care services
  2. Information and referral services
  3. Transportation
  4. Mental health services
  5. Personal Assistance Services (PAS) and Disability Rights/Legal Services (tied)

The findings from this survey emphasize the need for increased outreach about services available, improved service delivery, and targeted efforts to reduce financial and transportation barriers for Kansans with disabilities. Addressing these gaps is essential to ensuring equitable access to services and enhancing quality of life for people with disabilities across the state.

## SURVEY DEVELOPMENT AND OUTREACH

In April and May 2024, KU-IHDPS staff collaborated with the SILCK Executive Director to develop the survey. This process involved updating a previously developed survey for online administration. A data dashboard was also created allowing the SILCK ED and board to monitor survey responses and demographics in real-time. The survey was accessible to screen readers and provided in English and Spanish, with alternate formats available by calling a toll-free number. A majority of responses ( $n = 196$ ) were completed online, with 4 additional responses completed via telephone. The full survey is available in **Appendix B**.

To encourage participation, KU-IHDPS offered five \$25 gift cards to respondents who opted into a drawing, with entries kept separate from survey responses to maintain anonymity.

### Outreach:

- Survey fielded: May 30 – August 31, 2024
- Total number of respondents: 200
- Phone calls and emails to more than 100 Kansas organizations and offices to promote the survey and request assistance with distribution
- Distribution of informational flyers in English and Spanish via mail and email
- Contacts through telephone, email, and social media
- 1,400 print flyers mailed to organizations across the state

**Table 1. Outreach & Dissemination**

This table outlines the efforts made to promote the survey, including the number of organizations contacted, how successfully they were reached and method used to disseminate.

Organization Type	Total Contacted	Successfully Reached	Flyer Distribution Method			
			social media	displayed paper flyers	office/clinic tv screens	in-person
County Health Departments	105	66	12	62	-	-
Centers for Independent Living	8	8	8	8	-	-
DCF/VR Regional & Satellite Offices	42	32	0	27	all*	1
Indian Health Services	4	3	1	3	-	-
Community Mental Health Centers	26	25	5	25	7	3
Misc. Community Providers <sup>+</sup>	28	20	3	16	1	1

\*One DCF Regional Resource Agent created a flyer formatted for office video screens and shared it with other agents. \*Includes CDDOs, home health, private health clinics, transition councils.

### Outreach Summary:

- 155 out of 214 contacted organizations were successfully reached, with substantial engagement among CILs and Certified Community Behavioral Health Clinics (CCBHCs).
- Social media, paper flyers, and TV screens were key methods of outreach, with County Health Departments primarily using paper flyers. Some organizations, such as DCF/VR offices, employed innovative methods like video screens to enhance distribution.

### Figure 1. Survey Respondents by County

This figure shows the geographic distribution of survey respondents across Kansas counties.

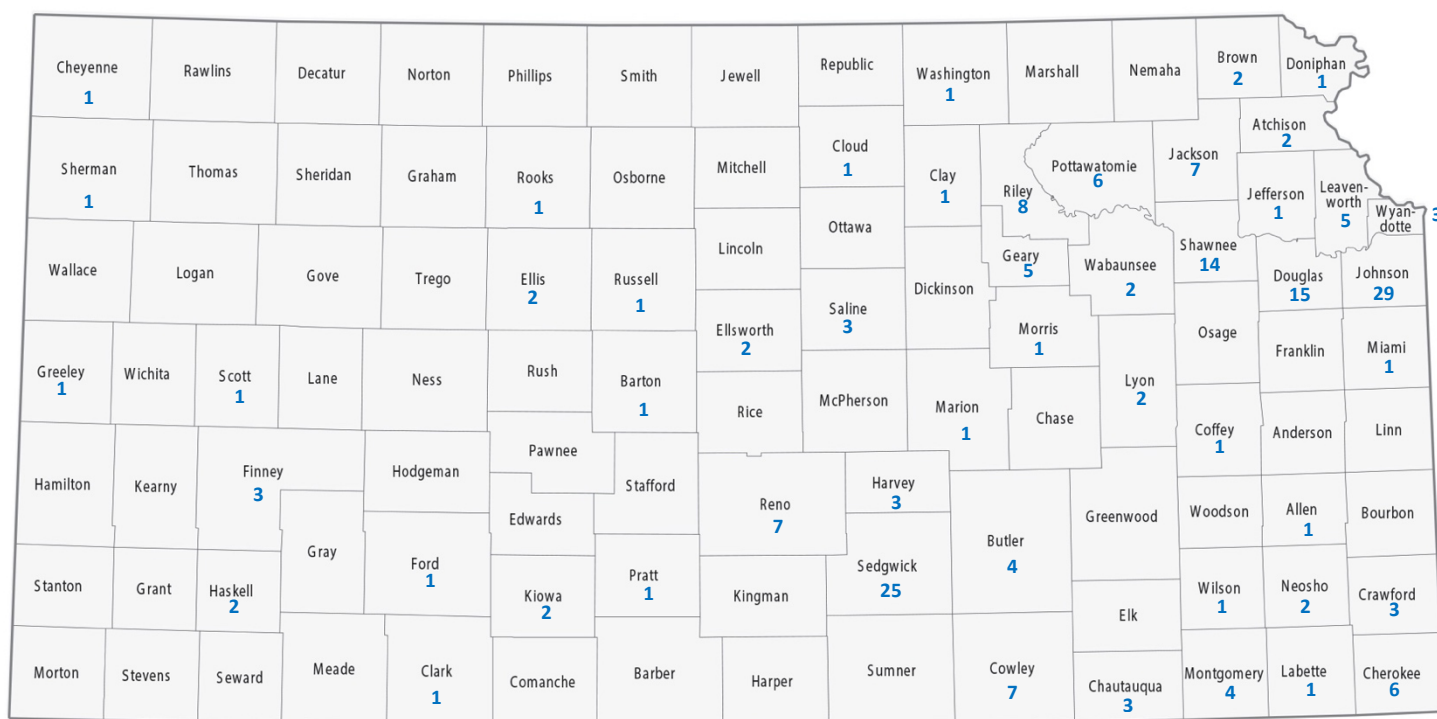


Image description: A map showing the state of Kansas divided by counties, with numbers indicating the number of survey respondents from each county. Each county is outlined and labeled with its name, and the number of respondents from that county is displayed in blue.

The counties with the most responses:

- **Johnson County** had the most respondents with 29
- **Sedgwick County** had 25 respondents
- **Douglas County** had 15 respondents
- **Shawnee County** had 14 respondents
- **Riley County** had 8 respondents

Additional numbers by county include:

- **Reno, Cowley and Jackson Counties** had 7 respondents each

- **Pottawatomie and Cherokee Counties** had 6 respondents each
- **Leavenworth and Geary Counties** had 5 respondents
- **Butler and Montgomery Counties** had 4 respondents each
- **Finney, Crawford, Saline, Harvey, Chautauqua and Wyandotte Counties** had 3 respondents each

The remainder of counties had 1 or 2 respondents, with a more scattered distribution in western Kansas. Several counties, particularly less populated counties, had no respondents.

## Table 2. Survey Respondents by CIL Coverage Area

This table shows how survey responses were distributed across the eight CIL coverage areas in Kansas.

<b>CIL</b>	<b>Completed Surveys</b>	<b>% of Total</b>
Independence, Inc.	50	25.0
Three Rivers	38	19.0
RCIL	32	16.0
ILRC	25	12.5
SKIL	20	10.0
Beyond Barriers	15	7.5
LINK	14	7.0
Independent Connection	6	3.0
<b>TOTAL</b>	200	100.0

## SURVEY RESULTS

A total of 200 respondents completed the survey. Some respondents skipped or left certain questions blank, resulting in varying "n" counts across the tables.

**Table 3. Type of Survey Respondent (n=200)**

This table shows the breakdown of survey respondents by type. Respondents could select more than one category, resulting in percentages totaling more than 100%.

Respondent Type	#	%
Person with a disability and/or chronic health condition	146	73.0
Parent/guardian of a person with a disability	36	18.0
Caregiver/direct support for a person with a disability	28	14.0
Community advocate or service provider	32	16.0
Other (write-in responses)*	4	2.0

\*Other responses included sibling of a person with a disability (2), SPED teacher (1), and VR counselor (1).

### In Summary:

- The majority of respondents (73.0%) identified as a person with a disability and/or chronic health condition.
- A smaller but significant portion identified as a parent/guardian (18.0%) or caregiver/direct support (14.0%) for someone with a disability.
- Community advocates or service providers made up 16.0% of the respondents.
- Write-in responses for the "Other" category included siblings of disabled individuals, a special education teacher, and a vocational rehabilitation counselor.

**Table 4. Contact with a CIL in the Past 12 Months (n=200)**

This table shows whether respondents (or the people they support) used or contacted a Kansas CIL in the past year.

Response	#	%
Yes, used or contacted a CIL	33	16.5
No, did not use or contact a CIL	79	39.5
Did not know or hear about CILs before this survey	88	44.0
<b>TOTAL</b>	200	100.0

**In Summary:**

- Only 16.5% of respondents had used/contacted a CIL in the past 12 months.
- The majority of respondents either had not used/contacted a CIL (39.5%) or were unaware of their existence (44.0%).

**Table 5. Services Needed in the Last 12 Months**

This table compares the types of services respondents needed in the last 12 months, based on whether or not they used or used/contacted a CIL.

<b>Service Type Needed</b>	<b>Did <u>not</u> use a CIL, % (n)</b> (n=167)	<b>Used a CIL % (n)</b> (n=33)	<b>Total % (n)</b> (n=200)
None, did not need any services or supports in the last 12 months	3.0 (5)	24.2 (8)	6.5 (13)
Information and Referral	59.3 (99)	57.6 (19)	59.0(118)
Mental Health Services	46.7 (78)	33.3 (11)	44.5 (89)
Disability Rights or Legal Services	46.1 (77)	33.3 (11)	44.0 (88)
Advocacy or Self-Advocacy	38.9 (65)	45.5 (15)	40.0 (80)
Transportation around the community	37.7 (63)	33.3 (11)	37.0 (74)
Personal Assistance Services (PAS)	34.7 (58)	30.3 (10)	34.0 (68)
Durable Medical Equipment (DME)	32.9 (55)	27.3 (9)	32.0 (64)
Social or Recreational Support	29.3 (49)	15.2 (5)	27.0 (54)
Employment or Vocational Services	25.8 (43)	18.2 (6)	24.5 (49)
Peer Support	22.8 (38)	24.2 (8)	23.0 (46)
Independent Living Skills Training	19.2 (32)	27.3 (9)	20.5 (41)
Assistive Technology (AT)	16.2 (27)	21.2 (7)	17.0 (34)
Computer or Technology Training	15.6 (26)	15.2 (5)	15.5 (31)
Something else (write-in response)*	15.0 (25)	18.2 (6)	15.5 (31)
"I don't know" what services or supports needed	14.4 (24)	3.0 (1)	12.2 (25)

**\*Write-in Responses for "something else"**

Respondents were asked to write in additional services they needed but did not receive in the last 12 months. These are presented verbatim below.

**Respondents who did not use/contact a CIL:**

- *"Needed some advice from a deputy when I was robbed. Felt he didn't want to help."*
- *"Need to get off the waitlist to receive HCBS/CDDO IDD waiver funds. My daughter is 23 years old and can't access any day programs or a PCA without funding. I had to quit my job to stay home with her. Why aren't individuals automatically bumped to the front of the line when they age out of the school system and need daily services? A 12-year-old doesn't need services like an adult does."*
- *"My son is autistic and needs full-time supervision. Now that he is not in the school systems, we are lost and without being eligible for Medicaid due to income, we've got nowhere to turn."*
- *"Medical care from complications from COVID."*
- *"I'm not sure I qualify for disability, but I would be interested in finding out. I have essential tremors, and they are getting progressively worse."*
- *"I think my son has more needs than I do, but they are more in-school needs."*
- *"I need transportation and also to claim bankruptcy and get my own home."*
- *"KEPERS Disability."*
- *"I am very isolated being 100% disabled (Veteran) and feel like my peers don't exist."*
- *"Housing, please. My husband is in hospice care with me, and we're at a hotel. He gets SS, and I work what little I can, but we are going to be homeless."*
- *"Help with housekeeping and hoarding."*
- *"Help getting a service dog."*
- *"Behavioral Therapy."*
- *"Assistance for deaf and blind individuals who are incarcerated."*
- *"Day rehab services that can handle severe level 3 full, adult people. And a therapist or anyone at all who will work with severely autistic adults."*
- *"Continually fighting social security."*

**Respondents who used/contacted a CIL:**

- *"Someone to help me find what help is available out there that I need and am not receiving yet."*
- *"Resources to help with rent and utilities while waiting for my disability application to process."*
- *"Not sure what is out there or where to get it. The person that comes to my home to do paperwork and stuff doesn't ever tell me of any resources."*
- *"I lost Medicaid. I need it back and am working on it."*
- *"Medications to treat my condition."*

**In Summary:**

- The top services needed include **Information and Referral** (59.0%), **Mental Health Services** (44.5%), and **Disability Rights or Legal Services** (44.0%).
- Open-ended responses reveal that many respondents had unique, complex needs, such as issues with Medicaid, housing, and personal assistance that weren't covered by standard service categories.



- Those who did not use a CIL were more likely to need additional guidance in navigating systems, as highlighted by comments such as:
  - *"I don't even know where to start to get the help."*
- Respondents who did use a CIL often still had unmet needs related to **rent, utilities, and Medicaid re-enrollment**.

**Table 6. Services Received and Satisfaction in the Last 12 Months**

This table shows the types of services received by respondents in the last 12 months and the percentage of those satisfied with the type of each service they received, based on whether or not they used/contacted a CIL.

<b>Service Type Received and Satisfaction</b>	<b>Did <u>not</u> use a CIL, % (n) (n=167)</b>	<b>Used a CIL % (n) (n=33)</b>	<b>Total % (n) (n=200)</b>
None, did not get any services or supports in the last 12 months	40.7 (68)	1.8 (6)	37.0% (74)
Mental Health Services	29.3 (49)	27.3 (9)	29.0 (58)
<i>% satisfied with services received</i>	<i>59.2</i>	<i>88.9</i>	<i>63.8</i>
Personal Assistance Services (PAS)	18.0 (30)	18.2 (6)	18.0 (36)
<i>% satisfied with services received</i>	<i>66.7</i>	<i>80.0</i>	<i>69.4</i>
Durable Medical Equipment (DME)	15.6 (26)	18.2 (6)	16.0 (32)
<i>% satisfied with services received</i>	<i>65.4</i>	<i>80.0</i>	<i>68.8</i>
Advocacy or Self-Advocacy	13.8 (23)	21.2 (7)	15.0 (30)
<i>% satisfied with services received</i>	<i>56.5</i>	<i>57.1</i>	<i>56.7</i>
Transportation around the community	13.8 (23)	21.2 (7)	15.0 (30)
<i>% satisfied with service received</i>	<i>52.2</i>	<i>71.4</i>	<i>56.7</i>
Information and Referral	9.0 (15)	36.4 (12)	13.5 (27)
<i>% satisfied with service received</i>	<i>53.3</i>	<i>75.0</i>	<i>63.0</i>
Social or Recreational Support	10.2 (17)	12.1 (4)	10.5 (21)
<i>% satisfied with service received</i>	<i>41.2</i>	<i>50.0</i>	<i>42.9</i>
Peer Support	10.2 (17)	9.1 (3)	10.0 (20)
<i>% satisfied with services received</i>	<i>70.6</i>	<i>66.7</i>	<i>70.0</i>
Employment or Vocational Services	7.8 (13)	15.2 (5)	9.0 (18)
<i>% satisfied with services received</i>	<i>7.7</i>	<i>80.0</i>	<i>27.8</i>
Independent Living Skills Training	4.8 (8)	18.2 (6)	7.0 (14)
<i>% satisfied with services received</i>	<i>25.0</i>	<i>83.3</i>	<i>50.0</i>

Disability Rights or Legal Services	7.8 (13)	3.0 (1)	7.0 (14)
<i>% satisfied with services received</i>	<i>30.8</i>	<i>100.0</i>	<i>35.7</i>
Assistive Technology (AT)	4.8 (8)	9.1 (3)	5.5 (11)
<i>% satisfied with services received</i>	<i>31.6</i>	<i>66.7</i>	<i>72.7</i>
Computer or Technology Training	1.8 (3)	3.0 (1)	2.0 (4)
<i>% satisfied with services received</i>	<i>33.3</i>	<i>0.0</i>	<i>25.0</i>

#### In Summary:

- 37.0% of respondents **did not receive any services** in the last year. Non-CIL users were far more likely to report receiving no services (40.7%) compared to those who used a CIL (1.8%).
- 29.0% of respondents received **mental health services**. Those who used a CIL reported greater satisfaction (88.9%) than those who did not (59.2%).
- 18.0% of respondents received **personal assistance services (PAS)**. Satisfaction rates were generally high, with 80.0% of CIL users and 66.7% of non-users reporting satisfaction.
- 16.0% of respondents received **durable medical equipment (DME)**, and satisfaction was high across both groups, particularly among CIL users (80.0%).
- Only 15.0% of respondents received **advocacy or self-advocacy**, with satisfaction similar across both groups (56.7%).
- 15.0% of respondents received **transportation** services, with satisfaction higher among CIL users (71.4%) than non-users (52.2%).
- 13.5% of respondents received **information and referral**, but CIL users were much more satisfied (75.0%) than non-users (53.3%).
- A smaller percentage (10.5%) received **social or recreational support**, with only moderate satisfaction levels (42.9%).
- **Peer support** was received by 10.0% of respondents, and satisfaction was fairly high overall (70.0%).
- 9.0% of respondents received **employment or vocational services**, with significant satisfaction differences—80.0% for CIL users and only 7.7% for non-users.
- 7.0% received **independent living skills training**, with CIL users reporting much greater satisfaction (83.3%) compared to non-users (25.0%).
- 7.0% received **disability rights or legal services**, and satisfaction was especially high for CIL users (100.0%).
- 5.5% of respondents received **assistive technology services**, with higher satisfaction among CIL users (66.7%) than non-users (31.6%).

**Table 7. Services Needed vs. Services Received in the Last 12 months**

This table presents a side-by-side comparison of the percentages of respondents who needed specific services (table 5) versus those who received the services (table 6), based on whether or not they used/contacted a CIL.

Service Type	Did not use a CIL (n=167)		Used a CIL (n=33)		Total (n=200)	
	% needed	% r'cd	% needed	% r'cd	% needed	% r'cd
Information and Referral	59.3	9.0	57.6	36.4	59.0	13.5
Mental Health Services	46.7	29.3	33.3	27.3	44.5	29.0
Disability Rights or Legal Services	46.1	7.8	33.3	3.0	44.0	7.0
Advocacy or Self-Advocacy	38.9	13.8	45.5	21.2	40.0	15.0
Transportation	37.7	13.8	33.3	21.2	37.0	15.0
Personal Assistance Services	34.7	18.0	30.3	18.2	34.0	18.0
Durable Medical Equipment	32.9	15.6	27.3	18.2	32.0	16.0
Social or Recreational Support	29.3	10.2	15.2	12.1	27.0	10.5
Employment/Vocational Services	25.8	7.8	18.2	15.2	24.5	9.0
Peer Support	22.8	10.2	24.2	9.1	23.0	10.0
IL Skills Training	19.2	4.8	27.3	18.2	20.5	7.0
Assistive Technology	16.2	4.8	21.2	9.1	17.0	5.5
Computer/Technology Training	15.6	1.8	15.2	3.0	15.5	2.0

**In Summary:**

- Across all service categories, there is a notable gap between the percentage of respondents who needed services and those who actually received them.
- CIL users consistently reported receiving more services than non-users, particularly in areas like information and referral, advocacy, transportation, and employment services. However, significant gaps remain even among CIL users.
- Services like disability rights/legal support and social or recreational activities show especially large need-receipt gaps.

**Table 8. Receipt of COVID-19 Services and Information (n=193)**

This table shows whether respondents were able to access the COVID-19-related services and information they needed, based on whether or not they used/contacted a CIL.

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=164)	<b>Used a CIL</b> <b>% (n)</b> (n=29)	<b>Total</b> <b>% (n)</b> (n=193)
Yes, received COVID-19 services & information	82.3 (135)	69.0 (20)	80.3 (155)
No, did not receive COVID-19 services & information	6.1 (10)	13.8 (4)	7.3 (14)
I don't know	11.6 (19)	17.2 (5)	12.4 (24)

**In Summary:**

- Most respondents, both CIL users and non-users, were able to access the COVID-19-related services and information they needed, though the percentage was notably higher for non-CIL users.
- CIL users reported a higher percentage of both not receiving the necessary services and being unsure about access.

**Table 9. COVID-19 Vaccination Status (n=194)**

This table presents the COVID-19 vaccination status of respondents, based on whether or not they used/contacted a CIL.

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=164)	<b>Used a CIL</b> <b>% (n)</b> (n=30)	<b>Total</b> <b>% (n)</b> (n=194)
Received the COVID-19 vaccine	83.5 (137)	70.0 (21)	81.4 (158)
Unable to get the vaccine	1.2 (2)	6.7 (2)	2.1 (4)
Chose not to get the vaccine	11.6 (19)	16.6 (5)	12.4 (24)
Told not to get the vaccine by medical providers	3.7 (6)	6.7 (2)	4.1 (8)

**In Summary:**

- A majority of respondents, both CIL users and non-users, received the COVID-19 vaccine, though CIL users were somewhat less likely to have been vaccinated.

- CIL users reported higher rates of being unable to access the vaccine or being advised by medical professionals not to get vaccinated.

**Table 10. Assistance Needed for COVID-19 Vaccination (n=162)**

This table shows respondent responses for whether or not they need help getting the COVID-19 vaccination, based on whether or not they used/contacted a CIL.

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=139)	<b>Used a CIL</b> <b>% (n)</b> (n=23)	<b>Total</b> <b>% (n)</b> (n=162)
Yes, need help getting the vaccine	14.4 (20)	13.0 (3)	14.3 (23)
No, do not need help getting the vaccine	79.1 (110)	78.3 (18)	79.0 (128)
I don't know	6.5 (9)	8.7 (2)	6.8 (11)

**In Summary:**

- Most respondents, regardless of whether they used a CIL, did not require assistance getting the COVID-19 vaccine.
- The percentage of respondents needing help or being unsure about needing help was similar across both CIL users and non-users.

**Table 11. Barriers to Accessing Needed Services (n=200)**

This table explores the reasons why respondents find it difficult to access the services they need to live independently, based on whether or not they used/contacted a CIL.

	<b>Did <u>not</u> use a CIL, % (n)</b> (n=167)	<b>Used a CIL % (n)</b> (n=33)	<b>Total % (n)</b> (n=200)
No problems getting needed services	19.2 (32)	36.4 (12)	22.0 (44)
Services are not available in area	28.7 (48)	18.2 (6)	27.0 (54)
Does not have money to pay for gas or transportation	26.9 (45)	24.2 (8)	26.5 (53)
Does not have reliable or accessible transportation	23.4 (39)	18.2 (6)	22.5 (45)

Cannot leave my home because of accessibility issues	4.8 (8)	12.1 (4)	6.0 (12)
Services are not provided in primary language	3.6 (6)	12.1 (4)	5.0 (10)
Place needed services from is not accessible	4.8 (8)	0 (0)	4.0 (8)

### Open-Ended Responses

Respondents to this question were provided space to write-in "other" reasons it is hard for them to get the services they need to live independently. Verbatim responses are categorized into eight themes provided below:

#### 1. Lack of Knowledge or Awareness of Available Services:

- *"Don't know how to access services."*
- *"Don't know what's available."*
- *"I am not fully aware of the services that are available or how to obtain the services I need."*
- *"I don't even know where to start to get the help."*
- *"I don't know what I qualify for."*
- *"I don't know what is available to me."*
- *"I did not know these services were available to me/financial constraints."*
- *"Just really didn't know what I could get and how."*
- *"Knowing what exists."*
- *"No clue what services are available."*
- *"Not aware of what's available."*
- *"We are just not aware of services offered in our area."*
- *"We aren't sure what he's eligible for without having Medicaid."*
- *"We're not sure what is available as my sister is newly disabled."*
- *"I just don't know where to go for what."*
- *"There are things I need help with but I don't know what services are available to me."*

#### 2. Financial and Insurance Barriers:

- *"Financial barriers."*
- *"I can't afford to pay someone to clean and cook for me."*
- *"Mental health services are hard to get without insurance and disability application was denied."*
- *"Money and time."*
- *"Getting a wheelchair/scooter is too expensive and insurance doesn't want to pay so keeps giving my doctor the run around."*
- *"I don't know where if there is any to get help paying for my utilities."*
- *"The items I needed were not available as they are donation based."*
- *"I keep falling into care gaps where I'm declared disabled by the state but don't qualify for services or Medicaid."*

- *"I called a couple places and they say if my husband doesn't qualify for Medicaid then they can't help."*
- *"I don't qualify for reduced cost services, and the services I have received have been inadequate as an autistic adult that is considered to be 'high functioning.'"*

### **3. Systemic and Eligibility Issues:**

- *"Lack of IDD waiver funds (HCBS/CDDO funding). Places don't have the one-on-one support my daughter needs Behavioral issues."*
- *"My daughter is not eligible to receive services due to long wait lists for the IDD waiver. We are essentially on our own to find support."*
- *"Need help filing for disability, getting information on how to apply."*
- *"Legal services would be nice, emergency housing would be even better."*
- *"Police won't believe me and help me."*
- *"Parent answering: We really need to have referrals or info whether she would qualify for disability."*

### **4. Geographic and Infrastructure Barriers:**

- *"I live in a relatively remote area, so there aren't a lot of services available."*
- *"It is pretty rural where I am and I am living with my parents again after being injured in the line of duty."*
- *"The infrastructure of our community is not handicap accessible."*
- *"Non-compliant ADA ramps, parking, building access."*

### **5. Functional, Mobility, or Transportation Limitations:**

- *"My balance is not good. Even with a cane I still feel like I will fall."*
- *"I need resources and service information. Guidance would be helpful. I have difficulty leaving my home because of my mobility issues and it not being accessible."*
- *"Need help getting a ramp for vehicle."*
- *"I depend on family to drive me to appointments because of my eyesight."*
- *"Information is not easy to find on caregivers for a minor and also how to lift, help dress and help toilet."*

### **6. Difficulty Finding or Trusting Care Providers:**

- *"Finding Personal Care Attendants to work."*
- *"Finding trustworthy people, communication/understanding issues."*
- *"Due to being lower functioning, providers do not want to serve our son. The ones that did starved him, he had to return home."*
- *"Lack of reliable specialist 1-on-1 care."*
- *"I really need someone to go with me to appointments, not just medical, but job interviews."*

### **7. Caregiver and Family Challenges:**

- *"Having small children makes it difficult to go anywhere."*
- *"Mother and guardian is the caregiver of autistic daughter who lives in the same home. Mother supports daughter with daily needs."*
- *"My grandma needs services and wants me to work for her."*

### **8. Mental Health and Emotional Barriers:**

- *"I'm too old or too young, the services don't seem to exist, I'm too anxious or depressed to find or keep the services I need."*

- *"I am a DV survivor and a couple of the programs had people in them that could compromise my safety."*

#### **In Summary:**

- CIL users generally reported fewer barriers to accessing services compared to non-users, particularly in areas like availability of services and transportation.
- Accessibility and financial challenges were recurring themes among all respondents, and many cited a lack of awareness about what services are available or how to access them.
- Personal experiences highlight struggles with insurance, intensive support needs, and geographical limitations in accessing needed services.

**Table 12. Barriers to Community Participation (n=200)**

This table shows the barriers respondents faced when trying to participate in community activities, based on whether they used/contacted a CIL or not.

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=167)	<b>Used a CIL</b> <b>% (n)</b> (n=33)	<b>Total</b> <b>% (n)</b> (n=200)
No problems participating in community	16.2 (27)	21.2 (7)	17.0 (34)
Lack of money to do things	46.7 (78)	39.4 (13)	45.5 (91)
Attitudes/discrimination by others	25.7 (43)	18.2 (6)	24.5 (49)
Does not have reliable or accessible transportation	25.1 (42)	21.2 (7)	24.5 (49)
Does not have accessible and/or affordable housing	23.4 (39)	21.2 (7)	23.0 (46)
Inaccessibility in the community	21.0 (35)	15.2 (5)	20.0 (40)
Lack of AT or adaptive equipment	6.6 (11)	12.1 (4)	7.5 (15)
Lack of communication access	5.4 (9)	6.1 (2)	5.5 (11)

#### **Open-Ended Responses**

Respondents to this question were provided space to write-in "other" reasons they are unable to fully participate in activities or events in their communities. Verbatim responses were categorized into six themes and provided below:



### **1. Physical Health and Mobility Limitations:**

- *"Almost bedridden.... my husband is dying from liver cancer & spinal stenosis... Very slow & painful death."*
- *"Back issues and nerve pain."*
- *"Chronic exhaustion."*
- *"Constant pain."*
- *"I cannot physically do a lot of things."*
- *"Limited ability to walk around and respiratory issues."*
- *"Poor health due to complications from Covid."*
- *"Too symptomatic to participate in many activities."*
- *"I can't get my wheelchair in and out of my car by myself and can't afford a lift or hitch carrier for it."*
- *"Many things are only accessible to us because we have the financial means to make it happen. Otherwise, many physical environments are not wheelchair accessible."*
- *"My disability and chronic pain make it hard to go out or stay out for longer stretches of time."*
- *"Lack of help getting from house to vehicle."*
- *"Not enough handicap/close parking."*
- *"Seating options are not disability friendly or inclusive."*
- *"Lack of universal changing areas."*

### **2. Transportation and Accessibility Challenges:**

- *"I can't drive."*
- *"I can't drive in the dark due to slightly blindness."*
- *"Lack of transportation when caregivers are working."*
- *"We live in a small community. There are not any events or activities outside of church for us to attend. Everything else requires driving out of town."*
- *"I depend on family to drive me to appointments because of my eyesight."*
- *"Non-compliant ADA ramps, parking, building access."*
- *"The infrastructure of our community is not handicap accessible."*

### **3. Lack of Caregiver and Support Systems:**

- *"I don't trust anybody with him & / or his drugs."*
- *"Lack of one-on-one support, which is what my daughter needs."*
- *"Mother, guardian, and caregiver of daughter with autism supports all of the daily needs and activities of daughter each day."*
- *"Requires 1 on 1 or even 2 on 1 care to be out in community."*
- *"I usually have to go alone and that makes me more afraid and sad."*
- *"I wish someone could take my son out and about more than we can... He needs his peers."*
- *"Need support for some community activities that I currently don't have access to."*

### **4. Communication, Sensory, and Cognitive Barriers:**

- *"Difficulty with communication/understanding and talking on the phone."*
- *"Hearing deficit, even with hearing aids I still can't follow what people say at meetings."*
- *"I have the AT but no one has ever showed me how to use it and I am not savvy."*
- *"I need co navigator to assist for I am low vision."*

- *"I am never sure they will have accommodations for his ASD or other needs."*
- *"I get overstimulated easily, which is compounded by the awareness of how others are viewing me."*
- *"Most activities are not autism friendly (loud and/or crowded environments)."*
- *"This one relates more to myself as I am deaf. I have been refused use of using my Transcribe apps before."*

#### **5. Social, Emotional, and Mental Health Barriers:**

- *"I have anxiety and depression from traumatic events."*
- *"I have social anxiety."*
- *"I usually have to go alone and that makes me more afraid and sad."*
- *"Scared for me and my service animal."*
- *"My son gets more discrimination than I do, my condition isn't readily apparent."*

#### **6. Environmental and Event-Specific Barriers:**

- *"Community doesn't have many activities."*
- *"Doesn't seem to have many options in our area."*
- *"There isn't much to do here."*
- *"Most activities are not food allergy friendly (no/inadequate gluten free options)."*
- *"I am never sure they will have accommodations for his ASD or other needs."*
- *"No place to go when one might need a break."*
- *"Support to attend, food allergies that make it unsafe."*

#### **In Summary:**

- Lack of money was the most common barrier, affecting 45.5% of respondents.
- Nearly a quarter of respondents faced barriers with transportation (24.5%) and housing accessibility (23.0%).
- 24.5% reported discrimination or attitudinal barriers as obstacles to participating in community activities.
- 20.0% experienced community inaccessibility, while others faced challenges related to assistive technology (7.5%) and communication access (5.5%).
- Additional barriers included physical health limitations, lack of caregiver support, communication difficulties, and environmental issues, such as limited activities that are deaf or autism specific.

**Table 13. Summary of Open-Ended Responses to Additional Comments**

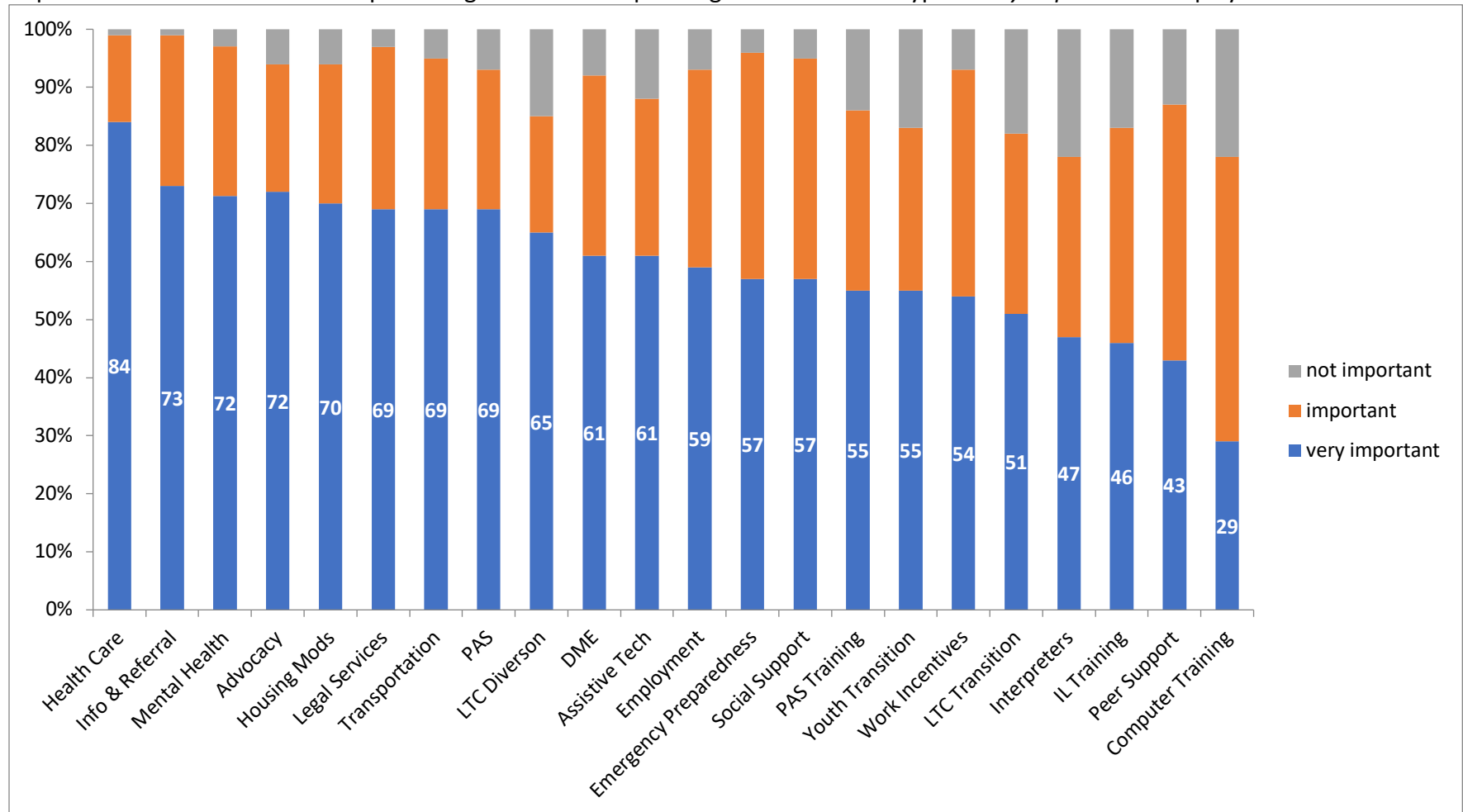
In response to the question, *"If there is anything else you would like to tell us, please use the space below,"* participants shared a variety of experiences and challenges related to living with disabilities. These responses were analyzed and categorized into key themes. The table below summarizes the main insights, with illustrative quotes from respondents.

Category	Key Insights	Illustrative Quotes
<b>Disability and Accessibility Challenges</b>	Respondents highlighted barriers related to physical accessibility in public and private spaces. Inadequate infrastructure and the lack of accessible facilities were common concerns.	<ul style="list-style-type: none"><li>- <i>"There isn't any handicap-accessible hunting and fishing in my area."</i></li><li>- <i>"It does no good to complain about ADA noncompliance. No one cares, nothing changes."</i></li></ul>
<b>Caregiver Needs</b>	Many caregivers expressed feeling overwhelmed, especially when managing their own disabilities or health issues. There is a strong need for in-home assistance for personal care tasks.	<ul style="list-style-type: none"><li>- <i>"I am my husband's caregiver. I am having surgery soon and need help with showering and daily care for him."</i></li><li>- <i>"Most providers want to serve higher-functioning individuals, but our son will never live on his own and needs 24/7 supervision."</i></li></ul>
<b>Service Gaps</b>	Long waitlists and challenges navigating service systems were frequent complaints. Respondents in rural areas were particularly affected by service shortages.	<ul style="list-style-type: none"><li>- <i>"I have been without personal assistance services for over a year, and there is no one to hire."</i></li><li>- <i>"I didn't know about these organizations, but I'll look into them. I'm not sure there's one close to me though."</i></li></ul>
<b>Financial Struggles</b>	Financial barriers to accessing care and services were significant for many. Some respondents were ineligible for financial assistance despite being unable to pay for services.	<ul style="list-style-type: none"><li>- <i>"I need help paying my electric bill. It's over \$2,000, and I can't afford it."</i></li><li>- <i>"We are middle class, so we can't get help, but we also can't afford all my specialists. Maybe a CIL can help unless they only help those with Medicaid."</i></li></ul>
<b>Community Support and Social Isolation</b>	Social isolation was a common concern, particularly for disabled veterans and those in rural areas. Respondents emphasized the need for peer support and community activities.	<ul style="list-style-type: none"><li>- <i>"I really need social support or a way to connect with people my age; I'm lost since moving back with my parents."</i></li><li>- <i>"I wish there were more fun daily activities and day services for young"</i></li></ul>

		<i>adults to keep them sharp, healthy, and vibrant!"</i>
<b>Mental Health Barriers</b>	Accessing appropriate mental health services was a challenge, particularly for those with severe mental health conditions. Respondents noted the importance of comprehensive support systems.	<ul style="list-style-type: none"> <li>- <i>"Mental health disability is so difficult to qualify for. Without disability benefits, you don't have access to proper medical advice and medications."</i></li> <li>- <i>"We need more than medication and talking. Pet, art, recreational therapy, and socializing are also important."</i></li> </ul>
<b>Challenges Navigating the System</b>	Respondents often felt lost in the complex systems for disability services. The lack of clear guidance and the challenge of knowing what services were available led to confusion and frustration.	<ul style="list-style-type: none"> <li>- <i>"It is hard to find out what services are available, and almost impossible to access them without knowing the right steps."</i></li> <li>- <i>"Navigating our healthcare system can be ridiculously hard. If you don't have a good medical provider, you're at a severe disadvantage."</i></li> </ul>
<b>Suggestions for Improvement</b>	Respondents recommended better promotion of services and outreach to ensure people are aware of available resources. They also suggested more inclusive services for high-functioning individuals.	<ul style="list-style-type: none"> <li>- <i>"Please provide services for 'high-functioning' autistic adults!"</i></li> <li>- <i>"We need a co-navigator for deafblind individuals to assist us in daily tasks and accessing services."</i></li> </ul>

**Figure 2. Importance of Services and Supports for Kansans with Disabilities**

This figure shows a bar chart displaying the perceived importance of various services and supports for Kansans with disabilities. It categorizes the responses into three levels of importance: *very important* (indicated in blue), *important* (orange), and *not important* (gray). The services and supports are listed horizontally, while the percentage of respondents selecting each level of importance is vertical. The actual percentages of those responding that the service type is *very important* is displayed on each bar.



### **In Summary:**

- **Health Care:** The most critical service, with 84% of respondents rating it as "very important."
- **Information & Referral, Mental Health, and Advocacy:** All rated as "very important" by more than 70% of respondents.
- **Legal Services and Transportation:** Also rated highly, with 69% viewing them as "very important."
- **Computer Training and Peer Support:** Ranked the lowest in perceived importance, with only 29% and 43%, respectively, rating them as "very important."
- Services such as **Employment Support, PAS (Personal Assistance Services), Assistive Technology, and DME (Durable Medical Equipment)** also hold substantial importance, though at slightly lower percentages.

APPENDICES

Appendix A: Survey Response Tables by CIL Area

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## Independence, Inc. (n=50)

### Type of Survey Respondent, Independence Inc.

Respondent Type	#	%
Person with a disability and/or chronic health condition	36	72.0%
Parent/guardian of a person with a disability	14	28.0%
Caregiver/direct support for a person with a disability	7	14.0%
Community advocate or service provider	10	20.0%
Other (write-in response, Sibling of a person with a disability)	1	2.0%
Other (write-in response, VR Counselor)	1	2.0%

### Contact with a CIL in the Past 12 Months, Independence Inc.

Response	#	%
Yes, used or contacted a CIL	4	8.0%
No, did not use or contact a CIL	17	34.0%
Did not know or hear about CILs before this survey	29	58.0%
<b>TOTAL</b>	50	100%

### Services Needed in the Last 12 Months, Independence Inc.

Service Type Needed	Did not use a CIL, % (n) (n=46)	Used a CIL % (n) (n=4)	Total % (n) (n=50)
None, did not need any services or supports in the last 12 months	4.3 (2)	25.0 (1)	6.0 (3)
Information and Referral	67.4 (31)	75.0 (3)	68.0 (34)
Disability Rights or Legal Services	56.5 (26)	25.0 (1)	54.0 (27)
Advocacy or Self-Advocacy	47.8 (22)	50.0 (2)	48.0 (24)
Mental Health Services	47.8 (22)	25.0 (1)	46.0 (23)
Peer Support	37.0 (17)	50.0 (2)	38.0 (19)
Social or Recreational Support	34.8 (16)	50.0 (2)	36.0 (18)
Transportation around the community	37.0 (17)	25.0 (1)	36.0 (18)
Personal Assistance Services (PAS)	37.0 (17)	25.0 (1)	36.0 (18)



Durable Medical Equipment (DME)	28.3 (13)	25.0 (1)	28.0 (14)
Employment or Vocational Services	28.3 (13)	0	26.0 (13)
Independent Living Skills Training	26.1 (12)	0	24.0 (12)
Computer or Technology Training	21.7 (10)	0	20.0 (10)
Assistive Technology (AT)	15.2 (7)	25.0 (1)	16.0 (8)
"I don't know" what services or supports needed	10.9 (5)	0	10.0 (5)

### Services Received and Satisfaction in the Last 12 Months, Independence Inc.

<b>Service Type Received and Satisfaction</b>	<b>Did not use a CIL, % (n) (n=46)</b>	<b>Used a CIL % (n) (n=4)</b>	<b>Total % (n) (n=50)</b>
None, did not get any services or supports in the last 12 months	32.6 (15)	25.0 (1)	32.0 (16)
Mental Health Services	34.8 (16)	25.0 (1)	34.0 (17)
<i>% satisfied with services received</i>	<i>56.3</i>	<i>100.0</i>	<i>58.8</i>
Personal Assistance Services (PAS)	11.8 (5)	0	10.0 (5)
<i>% satisfied with services received</i>	<i>20.0</i>	<i>-</i>	<i>20.0</i>
Durable Medical Equipment (DME)	6.5 (3)	0	6.0 (3)
<i>% satisfied with services received</i>	<i>66.7</i>	<i>-</i>	<i>66.7</i>
Advocacy or Self-Advocacy	11.8 (5)	25.0 (1)	12.0 (6)
<i>% satisfied with services received</i>	<i>20.0</i>	<i>0.0</i>	<i>33.3</i>
Transportation around the community	13.0 (6)	25.0 (1)	14.0 (7)
<i>% satisfied with service received</i>	<i>16.7</i>	<i>0.0</i>	<i>14.3</i>
Information and Referral	15.2 (7)	50.0 (2)	18.0 (9)
<i>% satisfied with service received</i>	<i>57.1</i>	<i>50.0</i>	<i>55.5</i>
Social or Recreational Support	17.4 (8)	25.0 (1)	18.0 (9)
<i>% satisfied with service received</i>	<i>25.0</i>	<i>0.0</i>	<i>22.2</i>
Peer Support	15.2 (7)	25.0 (1)	16.0 (8)
<i>% satisfied with services received</i>	<i>42.9</i>	<i>0.0</i>	<i>33.3</i>
Employment or Vocational Services	8.9 (4)	0	8.0 (4)
<i>% satisfied with services received</i>	<i>25.0</i>	<i>-</i>	<i>25.0</i>
Independent Living Skills Training	4.3 (2)	0	4.0 (2)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Disability Rights or Legal Services	8.9 (4)	0	8.0 (4)

<i>% satisfied with services received</i>	75.0	-	75.0
Assistive Technology (AT)	2.2 (1)	25.0 (1)	4.0 (2)
<i>% satisfied with services received</i>	100.0	0.0	50.0
Computer or Technology Training	4.3 (2)	0	4.0 (2)
<i>% satisfied with services received</i>	50.0	-	50.0

### Services Needed vs. Services Received in the Last 12 months, Independence Inc.

Service Type	Did <u>not</u> use a CIL (n=46)		Used a CIL (n=4)		Total (n=50)	
	% needed	% r'cd	% needed	% r'cd	% needed	% r'cd
Information and Referral	67.4	15.2	75.0	50.0	68.0	18.0
Mental Health Services	56.5	34.8	25.0	25.0	54.0	34.0
Disability Rights or Legal Services	47.8	8.9	50.0	0.0	48.0	8.0
Advocacy or Self-Advocacy	47.8	11.8	25.0	25.0	46.0	12.0
Transportation	37.0	13.0	50.0	50.0	38.0	14.0
Personal Assistance Services	34.8	11.8	50.0	0.0	36.0	10.0
Durable Medical Equipment	37.0	6.5	25.0	0.0	36.0	6.0
Social or Recreational Support	37.0	17.4	25.0	25.0	36.0	18.0
Employment/Vocational Services	28.3	8.9	25.0	0.0	28.0	8.0
Peer Support	28.3	15.2	0	-	26.0	16.0
IL Skills Training	26.1	4.3	0	-	24.0	4.0
Assistive Technology	21.7	2.2	0	-	20.0	4.0
Computer/Technology Training	15.2	4.3	25.0	0.0	16.0	4.0

### Receipt of COVID-19 Services and Information, Independence Inc.

	Did <u>not</u> use a CIL % (n) (n=45)	Used a CIL % (n) (n=3)	Total % (n) (n=48)
Yes, received COVID-19 services & information	82.2 (37)	66.7 (2)	81.3 (39)
No, did not receive COVID-19 services & information	6.7 (3)	33.3 (1)	8.3 (4)
I don't know	11.1 (5)	-	10.4 (5)

### COVID-19 Vaccination Status, Independence Inc.

	Did <u>not</u> use a CIL % (n) (n=45)	Used a CIL % (n) (n=3)	Total % (n) (n=48)
Received the COVID-19 vaccine	95.6 (43)	66.7 (2)	93.8 (45)
Unable to get the vaccine	0	33.3 (1)	2.1 (1)
Chose not to get the vaccine	0	0	0
Told not to get the vaccine by medical providers	22.4 (2)	0	4.1 (2)

### Assistance Needed for COVID-19 Vaccination, Independence Inc.

	Did <u>not</u> use a CIL % (n) (n=43)	Used a CIL % (n) (n=3)	Total % (n) (n=46)
Yes, need help getting the vaccine	14.0 (6)	0	6
No, do not need help getting the vaccine	79.1 (34)	66.7 (2)	36
I don't know	6.9 (3)	33.3 (1)	8.7 (4)

### Barriers to Accessing Needed Services, Independence Inc.

	Did <u>not</u> use a CIL, % (n) (n=46)	Used a CIL % (n) (n=4)	Total % (n) (n=50)
No problems getting needed services	19.6 (9)	25.0 (1)	20.0 (10)
Services are not available in area	23.9 (11)	0	22.0 (11)
Does not have money to pay for gas or transportation	23.9 (11)	25.0 (1)	24.0 (12)
Does not have reliable or accessible transportation	26.1 (12)	0	24.0 (12)
Cannot leave my home because of accessibility issues	4.3 (2)	0	4.0 (2)

Services are not provided in primary language	6.5 (3)	25.0 (1)	8.0 (4)
Place needed services from is not accessible	4.3 (2)	0	4.0 (2)

### Barriers to Community Participation, Independence Inc.

	Did <u>not</u> use a CIL % (n) (n=46)	Used a CIL % (n) (n=4)	Total % (n) (n=50)
No problems participating in community			
Lack of money to do things			
Attitudes/discrimination by others			
Does not have reliable or accessible transportation			
Does not have accessible and/or affordable housing			
Inaccessibility in the community			
Lack of AT or adaptive equipment			
Lack of communication access			

### Top 5 Most Important Services and Supports for Kansans with Disabilities, Independence Inc.

See Figure 2 for comparison to overall survey sample and all 22 types of services and supports listed on survey.

1. Getting needed health care services
2. PAS & Mental Health (tied)
3. Transportation & Housing Assistance (tied)
4. Information/Referral & Advocacy (tied)
5. Social Supports & Disability Rights/Legal Services (tied)

## Three Rivers (n=38)

### Type of Survey Respondent, Three Rivers

Respondent Type	#	%
Person with a disability and/or chronic health condition	26	68.4
Parent/guardian of a person with a disability	6	15.8
Caregiver/direct support for a person with a disability	6	15.8
Community advocate or service provider	6	15.8
Other (written-in response, sibling of a person with a disability)	1	2.6

### Contact with a CIL in the Past 12 Months, Three Rivers

Response	#	%
Yes, used or contacted a CIL	11	29.0
No, did not use or contact a CIL	13	63.2
Did not know or hear about CILs before this survey	14	36.8
<b>TOTAL</b>	<b>38</b>	<b>100%</b>

### Services Needed in the Last 12 Months, Three Rivers

Service Type Needed	Did <u>not</u> use a CIL, % (n) (n=27)	Used a CIL % (n) (n=11)	Total % (n) (n=38)
None, did not need any services or supports in the last 12 months	3.7 (1)	-0	2.6 (1)
Durable Medical Equipment (DME)	51.8 (14)	45.4 (5)	50.0 (19)
Information and Referral	48.1 (13)	36.4 (4)	44.7 (17)
Personal Assistance Services (PAS)	44.4 (12)	45.4 (5)	44.7 (17)
Advocacy or Self-Advocacy	37.0 (10)	45.4 (5)	39.5 (15)
Mental Health Services	37.0 (10)	36.4 (4)	36.9 (14)
Disability Rights or Legal Services	37.0 (10)	27.3 (3)	34.2 (13)
Transportation around the community	26.0 (7)	36.4 (4)	28.9 (11)
Assistive Technology (AT)	22.2 (6)	27.3 (3)	23.7 (9)
Social or Recreational Support	26.0 (7)	18.2 (2)	21.1 (8)

Employment or Vocational Services	18.5 (5)	18.2 (2)	18.4 (7)
Independent Living Skills Training	14.8 (4)	27.3 (3)	18.4 (7)
Computer or Technology Training	7.4 (2)	18.2 (2)	10.5 (4)
Peer Support	7.4 (2)	9.1 (1)	7.9 (3)
"I don't know" what services or supports needed	11.1 (3)	0	7.9 (3)

### Services Received and Satisfaction in the Last 12 Months, Three Rivers

<b>Service Type Received and Satisfaction</b>	<b>Did not use a CIL, % (n) (n=27)</b>	<b>Used a CIL % (n) (n=11)</b>	<b>Total % (n) (n=38)</b>
None, did not get any services or supports in the last 12 months	11.1 (3)	9.1 (1)	10.5 (4)
Mental Health Services	18.5 (5)	36.4 (4)	23.7 (9)
<i>% satisfied with services received</i>	<i>40.0</i>	<i>100.0</i>	<i>66.7</i>
Personal Assistance Services (PAS)	44.4 (12)	36.4 (4)	42.1 (16)
<i>% satisfied with services received</i>	<i>75.0</i>	<i>75.0</i>	<i>75.0</i>
Durable Medical Equipment (DME)	29.6 (8)	27.3 (3)	28.9 (11)
<i>% satisfied with services received</i>	<i>75.0</i>	<i>100.0</i>	<i>72.7</i>
Advocacy or Self-Advocacy	18.5 (5)	36.4 (4)	23.7 (9)
<i>% satisfied with services received</i>	<i>20.0</i>	<i>50.0</i>	<i>33.3</i>
Transportation around the community	22.2 (6)	36.4 (4)	26.3 (10)
<i>% satisfied with service received</i>	<i>50.0</i>	<i>100.0</i>	<i>70.0</i>
Information and Referral	11.1 (3)	27.3 (3)	15.8 (6)
<i>% satisfied with service received</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Social or Recreational Support	7.4 (2)	18.2 (2)	10.5 (4)
<i>% satisfied with service received</i>	<i>0.0</i>	<i>50.0</i>	<i>25.0</i>
Peer Support	7.4 (2)	9.1 (1)	7.9 (3)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Employment or Vocational Services	11.1 (3)	18.2 (2)	13.1 (5)
<i>% satisfied with services received</i>	<i>0.0</i>	<i>100.0</i>	<i>40.0</i>
Independent Living Skills Training	3.7 (1)	27.3 (3)	10.5 (4)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Disability Rights or Legal Services	7.4 (2)	9.1 (1)	7.9 (3)
<i>% satisfied with services received</i>	<i>0.0</i>	<i>100.0</i>	<i>33.3</i>

Assistive Technology (AT)	11.1 (3)	18.2 (2)	13.1 (5)
<i>% satisfied with services received</i>	<i>33.3</i>	<i>100.0</i>	<i>60.0</i>
Computer or Technology Training	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>

### Services Needed vs. Services Received in the Last 12 months, Three Rivers

Service Type	Did <u>not</u> use a CIL (n=27)		Used a CIL (n=11)		Total (n=38)	
	% needed	% r'cd	% needed	% r'cd	% needed	% r'cd
Information and Referral	48.1	11.1	36.4	27.3	44.7	15.8
Mental Health Services	37.0	18.5	36.4	36.4	36.9	23.7
Disability Rights or Legal Services	37.0	7.4	27.3	9.1	34.2	7.9
Advocacy or Self-Advocacy	37.0	18.5	45.4	36.4	39.5	23.7
Transportation	26.0	22.2	36.4	36.4	28.9	26.3
Personal Assistance Services	44.4	44.4	45.4	36.4	44.7	42.1
Durable Medical Equipment	51.8	29.6	45.4	27.3	50.0	28.9
Social or Recreational Support	26.0	7.4	18.2	18.2	21.1	10.5
Employment/Vocational Services	18.5	11.1	18.2	18.2	18.4	13.1
Peer Support	7.4	7.4	9.1	9.1	7.9	7.9
IL Skills Training	14.8	3.7	27.3	27.3	18.4	10.5
Assistive Technology	22.2	11.1	27.3	18.2	23.7	13.1
Computer/Technology Training	7.4	0	18.2	0	10.5	0

### Receipt of COVID-19 Services and Information, Three Rivers

	Did <u>not</u> use a CIL % (n) (n=26)	Used a CIL % (n) (n=9)	Total % (n) (n=35)
Yes, received COVID-19 services & information	69.2 (18)	66.7 (6)	68.6 (24)
No, did not receive COVID-19 services & information	7.7 (2)	22.2 (2)	11.4 (4)
I don't know	23.1 (6)	11.1 (1)	20.0 (7)

### COVID-19 Vaccination Status, Three Rivers

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=27)	<b>Used a CIL</b> <b>% (n)</b> (n=10)	<b>Total</b> <b>% (n)</b> (n=37)
Received the COVID-19 vaccine	74.1 (20)	80.0 (8)	75.7 (28)
Unable to get the vaccine	3.7 (1)	0	2.7 (1)
Chose not to get the vaccine	18.5 (5)	10.0 (1)	16.2 (6)
Told not to get the vaccine by medical providers	3.7 (1)	10.0 (1)	5.4 (2)

### Assistance Needed for COVID-19 Vaccination, Three Rivers

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=21)	<b>Used a CIL</b> <b>% (n)</b> (n=8)	<b>Total</b> <b>% (n)</b> (n=29)
Yes, need help getting the vaccine	4.8 (1)	12.5 (1)	2
No, do not need help getting the vaccine	85.7 (18)	87.5 (7)	25
I don't know	9.5 (2)	0	6.9 (2)

### Barriers to Accessing Needed Services, Three Rivers

	<b>Did <u>not</u> use a CIL, % (n)</b> (n=27)	<b>Used a CIL % (n)</b> (n=11)	<b>Total % (n)</b> (n=38)
No problems getting needed services	33.3 (9)	36.4 (4)	13
Services are not available in area	18.5 (5)	27.3 (3)	21.1 (8)
Does not have money to pay for gas or transportation	22.2 (6)	27.3 (3)	23.7 (9)
Does not have reliable or accessible transportation	14.8 (4)	18.2 (2)	15.8 (6)
Cannot leave my home because of accessibility issues	7.4 (2)	18.2 (2)	10.5 (4)



Services are not provided in primary language	0	0	0
Place needed services from is not accessible	7.4 (2)	0	5.3 (2)

### Barriers to Community Participation, Three Rivers

	Did <u>not</u> use a CIL % (n) (n=27)	Used a CIL % (n) (n=11)	Total % (n) (n=38)
No problems participating in community	29.6 (8)	27.3 (3)	28.9 (11)
Lack of money to do things	37.0 (10)	54.5 (6)	42.1 (16)
Attitudes/discrimination by others	29.6 (8)	9.1 (1)	15.8 (6)
Does not have reliable or accessible transportation	29.6 (8)	27.3 (3)	28.9 (11)
Does not have accessible and/or affordable housing	29.6 (8)	36.4 (4)	23.7 (9)
Inaccessibility in the community	14.8 (4)	27.3 (3)	18.4 (7)
Lack of AT or adaptive equipment	11.1 (3)	18.2 (2)	13.2 (5)
Lack of communication access	3.7 (1)	0	2.6 (1)

### Top 5 Most Important Services and Supports for Kansans with Disabilities, Three Rivers

See Figure 2 for comparison to overall survey sample and all 22 types of services and supports listed on survey.

1. Getting needed health care services
2. Advocacy
3. Long Term Care Diversion & Information/Referral (tied)
4. Emergency Preparedness & Home Modifications (tied)
5. Mental Health Services

## RCIL (n=32)

### Type of Survey Respondent, RCIL

Respondent Type	#	%
Person with a disability and/or chronic health condition	24	75.0
Parent/guardian of a person with a disability	4	12.5
Caregiver/direct support for a person with a disability	8	25.0
Community advocate or service provider	2	6.3

### Contact with a CIL in the Past 12 Months, RCIL

Response	#	%
Yes, used or contacted a CIL	5	15.6
No, did not use or contact a CIL	18	56.3
Did not know or hear about CILs before this survey	9	28.1
<b>TOTAL</b>	32	100.0

### Services Needed in the Last 12 Months, RCIL

Service Type Needed	Did not use a CIL, % (n) (n=27)	Used a CIL % (n) (n=5)	Total % (n) (n=32)
None, did not need any services or supports in the last 12 months	14.8 (4)	20.0 (1)	15.6 (5)
Information and Referral	51.8 (14)	40.0 (2)	50.0 (16)
Mental Health Services	44.4 (12)	40.0 (2)	43.7 (14)
Disability Rights or Legal Services	40.7 (11)	20.0 (1)	37.5 (12)
Transportation around the community	33.3 (9)	40.0 (2)	34.4 (11)
Advocacy or Self-Advocacy	26.0 (7)	60.0 (3)	31.2 (10)
Peer Support	26.0 (7)	40.0 (2)	29.1 (9)
Personal Assistance Services (PAS)	26.0 (7)	40.0 (2)	29.1 (9)
Independent Living Skills Training	22.2 (6)	40.0 (2)	25.0 (8)
Social or Recreational Support	22.2 (6)	20.0 (1)	21.9 (7)
Durable Medical Equipment (DME)	18.5 (5)	20.0 (1)	18.8 (6)

Computer or Technology Training	11.1 (3)	20.0 (1)	25.0 (4)
Employment or Vocational Services	11.1 (3)	0	9.4 (3)
Assistive Technology (AT)	7.4 (2)	20.0 (1)	9.4 (3)
"I don't know" what services or supports needed	18.5 (5)	20.0 (1)	18.8 (6)

### Services Received and Satisfaction in the Last 12 Months, RCIL

<b>Service Type Received and Satisfaction</b>	<b>Did <u>not</u> use a CIL, % (n)</b> (n=27)	<b>Used a CIL % (n)</b> (n=5)	<b>Total % (n)</b> (n=32)
None, did not get any services or supports in the last 12 months	59.3 (16)	40.0 (2)	56.2 (18)
Mental Health Services	33.3 (9)	40.0 (2)	34.4 (11)
<i>% satisfied with services received</i>	<i>66.7</i>	<i>100.0</i>	<i>72.7</i>
Personal Assistance Services (PAS)	22.2 (6)	20.0 (1)	21.9 (7)
<i>% satisfied with services received</i>	<i>16.7</i>	<i>0.0</i>	<i>11.4</i>
Durable Medical Equipment (DME)	18.5 (5)	20.0 (1)	18.8 (6)
<i>% satisfied with services received</i>	<i>60.0</i>	<i>100.0</i>	<i>66.7</i>
Advocacy or Self-Advocacy	11.1 (3)	0	9.4 (3)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Transportation around the community	14.8 (4)	20.0 (1)	15.6 (5)
<i>% satisfied with service received</i>	<i>75.0</i>	<i>0.0</i>	<i>60.0</i>
Information and Referral	3.7 (1)	0	3.1 (1)
<i>% satisfied with service received</i>	<i>0.0</i>	<i>-</i>	<i>0.0</i>
Social or Recreational Support	11.1 (3)	0	9.4 (3)
<i>% satisfied with service received</i>	<i>33.3</i>	<i>-</i>	<i>33.3</i>
Peer Support	11.1 (3)	0	9.4 (3)
<i>% satisfied with services received</i>	<i>33.3</i>	<i>-</i>	<i>33.3</i>
Employment or Vocational Services	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>
Independent Living Skills Training	7.4 (2)	0	6.2 (2)
<i>% satisfied with services received</i>	<i>50.0</i>	<i>-</i>	<i>50.0</i>
Disability Rights or Legal Services	11.1 (3)	0	9.4 (3)
<i>% satisfied with services received</i>	<i>66.7</i>	<i>-</i>	<i>66.7</i>
Assistive Technology (AT)	3.7 (1)	0	3.1 (1)

<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Computer or Technology Training	3.7 (1)	0	3.1 (1)
<i>% satisfied with services received</i>	<i>0.0</i>	<i>-</i>	<i>0.0</i>

### Services Needed vs. Services Received in the Last 12 months, RCIL

Service Type	Did <u>not</u> use a CIL (n=27)		Used a CIL (n=5)		Total (n=32)	
	% needed	% r'cd	% needed	% r'cd	% needed	% r'cd
Information and Referral	51.8	3.7	40.0	0.0	50.0	3.1
Mental Health Services	44.4	33.3	40.0	40.0	43.7	34.4
Disability Rights or Legal Services	40.7	11.1	20.0	0.0	37.5	9.4
Advocacy or Self-Advocacy	26.0	11.1	60.0	0.0	31.2	9.4
Transportation	33.3	14.8	40.0	20.0	34.4	15.6
Personal Assistance Services	26.0	22.2	40.0	20.0	29.1	21.9
Durable Medical Equipment	18.5	18.5	20.0	20.0	18.8	18.8
Social or Recreational Support	22.2	11.1	20.0	0.0	21.9	9.4
Employment/Vocational Services	11.1	0.0	0.0	0.0	9.4	0.0
Peer Support	26.0	11.1	40.0	0.0	29.1	9.4
IL Skills Training	22.2	7.4	40.0	0.0	25.0	6.2
Assistive Technology	7.4	3.7	20.0	0.0	9.4	3.1
Computer/Technology Training	11.1	3.7	20.0	0.0	25.0	3.1

### Receipt of COVID-19 Services and Information, RCIL

	Did <u>not</u> use a CIL % (n) (n=27)	Used a CIL % (n) (n=5)	Total % (n) (n=32)
Yes, received COVID-19 services & information	85.2 (23)	80.0 (4)	84.4 (27)
No, did not receive COVID-19 services & information	14.8 (4)	0	12.5 (4)
I don't know	0	20.0 (1)	3.1 (1)

### COVID-19 Vaccination Status, RCIL

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=27)	<b>Used a CIL</b> <b>% (n)</b> (n=5)	<b>Total</b> <b>% (n)</b> (n=32)
Received the COVID-19 vaccine	74.1 (20)	100.0 (5)	78.1 (25)
Unable to get the vaccine	3.7 (1)	0	3.1 (1)
Chose not to get the vaccine	22.2 (6)	0	18.8 (6)
Told not to get the vaccine by medical providers	0	0	0

### Assistance Needed for COVID-19 Vaccination, RCIL

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=21)	<b>Used a CIL</b> <b>% (n)</b> (n=5)	<b>Total</b> <b>% (n)</b> (n=26)
Yes, need help getting the vaccine	23.8 (5)	0	19.2 (5)
No, do not need help getting the vaccine	61.9 (13)	80.0 (4)	65.4 (17)
I don't know	14.3 (3)	20.0 (1)	15.4 (4)

### Barriers to Accessing Needed Services, RCIL

	<b>Did <u>not</u> use a CIL, % (n)</b> (n=27)	<b>Used a CIL</b> <b>% (n)</b> (n=5)	<b>Total</b> <b>% (n)</b> (n=32)
No problems getting needed services	14.8 (4)	20.0 (1)	15.6 (5)
Services are not available in area	33.3 (9)	20.0 (1)	31.2 (10)
Does not have money to pay for gas or transportation	29.6 (8)	20.0 (1)	29.1 (9)
Does not have reliable or accessible transportation	18.5 (5)	40.0 (2)	21.9 (7)
Cannot leave my home because of accessibility issues	3.7 (1)	0	3.1 (1)

Services are not provided in primary language	3.7 (1)	0	3.1 (1)
Place needed services from is not accessible	11.1 (3)	0	9.4 (3)

### Barriers to Community Participation, RCIL

	Did <u>not</u> use a CIL % (n) (n=27)	Used a CIL % (n) (n=5)	Total % (n) (n=32)
No problems participating in community	18.5 (5)	20.0 (1)	18.8 (6)
Lack of money to do things	37.0 (10)	0	31.2 (10)
Attitudes/discrimination by others	22.2 (6)	0	18.8 (6)
Does not have reliable or accessible transportation	14.8 (4)	40.0 (2)	18.8 (6)
Does not have accessible and/or affordable housing	18.5 (5)	0	15.6 (5)
Inaccessibility in the community	18.5 (5)	20.0 (1)	18.8 (6)
Lack of AT or adaptive equipment	0	20.0 (1)	3.1 (1)
Lack of communication access	7.4 (2)	20.0 (1)	9.4 (3)

### Top 5 Most Important Services and Supports for Kansans with Disabilities, RCIL

See Figure 2 for comparison to overall survey sample and all 22 types of services and supports listed on survey.

1. Getting needed health care services
2. Mental Health Services
3. Advocacy
4. PAS
5. Housing Assistance

## ILRC (n=25)

### Type of Survey Respondent, RCIL

Respondent Type	#	%
Person with a disability and/or chronic health condition	22	88.0
Parent/guardian of a person with a disability	3	12.0
Caregiver/direct support for a person with a disability	2	8.0
Community advocate or service provider	3	12.0
Other (written-in response, SPED Teacher)	1	4.0

### Contact with a CIL in the Past 12 Months, RCIL

Response	#	%
Yes, used or contacted a CIL	3	12.0
No, did not use or contact a CIL	12	48.0
Did not know or hear about CILs before this survey	10	40.0
<b>TOTAL</b>	25	100

### Services Needed in the Last 12 Months, ILRC

Service Type Needed	Did not use a CIL, % (n) (n=22)	Used a CIL % (n) (n=3)	Total % (n) (n=25)
None, did not need any services or supports in the last 12 months	4.5 (1)	0	4.0 (1)
Information and Referral	68.2 (15)	100.0 (3)	72.0 (18)
Disability Rights or Legal Services	59.1 (13)	66.7 (2)	60.0 (15)
Mental Health Services	54.5 (12)	33.3 (1)	52.0 (13)
Advocacy or Self-Advocacy	45.4 (10)	66.7 (2)	48.0 (12)
Durable Medical Equipment (DME)	40.9 (9)	0	36.0 (9)
Social or Recreational Support	36.4 (8)	0	32.0 (8)
Employment or Vocational Services	27.3 (6)	33.3 (1)	28.0 (7)
Transportation around the community	22.7 (5)	33.3 (1)	24.0 (6)
Computer or Technology Training	22.7 (5)	0	20.0 (5)

Personal Assistance Services (PAS)	18.2 (4)	0	16.0 (4)
Independent Living Skills Training	18.2 (4)	0	16.0 (4)
Assistive Technology (AT)	18.2 (4)	0	16.0 (4)
Peer Support	9.1 (2)	0	8.0 (2)
"I don't know" what services or supports needed	22.7 (5)	0	20.0 (5)

### Services Received and Satisfaction in the Last 12 Months, ILRC

<b>Service Type Received and Satisfaction</b>	<b>Did not use a CIL, % (n) (n=22)</b>	<b>Used a CIL % (n) (n=3)</b>	<b>Total % (n) (n=25)</b>
None, did not get any services or supports in the last 12 months	50.0 (11)	0	44.0 (11)
Mental Health Services	27.3 (6)	0	24.0 (6)
<i>% satisfied with services received</i>	<i>50.0</i>	<i>-</i>	<i>50.0</i>
Personal Assistance Services (PAS)	4.5 (1)	0	4.0 (1)
<i>% satisfied with services received</i>	<i>0.0</i>	<i>-</i>	<i>0.0</i>
Durable Medical Equipment (DME)	22.7 (5)	0	20.0 (5)
<i>% satisfied with services received</i>	<i>60.0</i>	<i>-</i>	<i>60.0</i>
Advocacy or Self-Advocacy	9.1 (2)	33.3 (1)	12.0 (3)
<i>% satisfied with services received</i>	<i>50.0</i>	<i>100.0</i>	<i>60.0</i>
Transportation around the community	4.5 (1)	33.3 (1)	8.0 (2)
<i>% satisfied with service received</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Information and Referral	4.5 (1)	100.0 (3)	16.0 (4)
<i>% satisfied with service received</i>	<i>0.0</i>	<i>66.7</i>	<i>50.0</i>
Social or Recreational Support	9.1 (2)	0	8.0 (2)
<i>% satisfied with service received</i>	<i>50.0</i>	<i>-</i>	<i>50.0</i>
Peer Support	9.1 (2)	0	8.0 (2)
<i>% satisfied with services received</i>	<i>50.0</i>		<i>50.0</i>
Employment or Vocational Services	9.1 (2)	0	8.0 (2)
<i>% satisfied with services received</i>	<i>50.0</i>		<i>50.0</i>
Independent Living Skills Training	4.5 (1)	0	4.0 (1)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Disability Rights or Legal Services	9.1 (2)	0	8.0 (2)
<i>% satisfied with services received</i>	<i>50.0</i>	<i>-</i>	<i>50.0</i>



Assistive Technology (AT)	4.5 (1)	0	4.0 (1)
<i>% satisfied with services received</i>	<i>0.0</i>		<i>0.0</i>
Computer or Technology Training	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>

### Services Needed vs. Services Received in the Last 12 months, ILRC

Service Type	Did <u>not</u> use a CIL (n=22)		Used a CIL (n=3)		Total (n=25)	
	% needed	% r'cd	% needed	% r'cd	% needed	% r'cd
Information and Referral	68.2	4.5	100.0	100.0	72.0	16.0
Mental Health Services	54.5	27.3	33.3	0	52.0	24.0
Disability Rights or Legal Services	59.1	9.1	66.7	0	60.0	8.0
Advocacy or Self-Advocacy	45.4	9.1	66.7	33.3	48.0	12.0
Transportation	22.7	4.5	33.3	33.3	24.0	8.0
Personal Assistance Services	18.2	4.5	0	0	16.0	4.0
Durable Medical Equipment	40.9	22.7	0	0	36.0	20.0
Social or Recreational Support	36.4	9.1	0	0	32.0	8.0
Employment/Vocational Services	27.3	9.1	33.3	0	28.0	8.0
Peer Support	9.1	9.1	0	0	8.0	8.0
IL Skills Training	18.2	4.5	0	0	16.0	4.0
Assistive Technology	18.2	4.5	0	0	16.0	4.0
Computer/Technology Training	22.7	0	0	0	20.0	0

### Receipt of COVID-19 Services and Information, ILRC

	Did <u>not</u> use a CIL % (n) (n=22)	Used a CIL % (n) (n=3)	Total % (n) (n=25)
Yes, received COVID-19 services & information	77.3 (17)	33.3 (1)	72.0 (18)
No, did not receive COVID-19 services & information	4.5 (1)	0	4.0 (1)
I don't know	18.2 (4)	66.7 (2)	24.0 (6)

### COVID-19 Vaccination Status, ILRC

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=22)	<b>Used a CIL</b> <b>% (n)</b> (n=3)	<b>Total</b> <b>% (n)</b> (n=25)
Received the COVID-19 vaccine	77.3 (17)	66.7 (2)	76.0 (19)
Unable to get the vaccine	0	33.3 (1)	4.0 (1)
Chose not to get the vaccine	18.2 (4)	0	16.0 (4)
Told not to get the vaccine by medical providers	4.5 (1)	0	4.0 (1)

### Assistance Needed for COVID-19 Vaccination, ILRC

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=17)	<b>Used a CIL</b> <b>% (n)</b> (n=3)	<b>Total</b> <b>% (n)</b> (n=20)
Yes, need help getting the vaccine	11.8 (2)	33.3 (1)	20.0 (5)
No, do not need help getting the vaccine	82.3 (14)	66.7 (2)	70.0 (14)
I don't know	5.9 (1)	0	5.0 (1)

### Barriers to Accessing Needed Services, ILRC

	<b>Did <u>not</u> use a CIL, % (n)</b> (n=22)	<b>Used a CIL</b> <b>% (n)</b> (n=3)	<b>Total</b> <b>% (n)</b> (n=25)
No problems getting needed services	18.2 (4)	33.3 (1)	20.0 (5)
Services are not available in area	13.6 (3)	33.3 (1)	16.0 (4)
Does not have money to pay for gas or transportation	13.6 (3)	66.7 (2)	24.0 (6)
Does not have reliable or accessible transportation	27.3 (6)	0	24.0 (6)
Cannot leave my home because of accessibility issues	4.5 (1)	0	4.0 (1)

Services are not provided in primary language	4.5 (1)	0	4.0 (1)
Place needed services from is not accessible	0	0	0

### Barriers to Community Participation, ILRC

	Did <u>not</u> use a CIL % (n) (n=22)	Used a CIL % (n) (n=3)	Total % (n) (n=25)
No problems participating in community	22.7 (5)	33.3 (1)	24.0 (6)
Lack of money to do things	68.2 (15)	100.0 (3)	72.0 (18)
Attitudes/discrimination by others	18.2 (4)	33.3 (1)	20.0 (5)
Does not have reliable or accessible transportation	22.7 (5)	33.3 (1)	24.0 (6)
Does not have accessible and/or affordable housing	22.7 (5)	33.3 (1)	24.0 (6)
Inaccessibility in the community	18.2 (4)	33.3 (1)	20.0 (5)
Lack of AT or adaptive equipment	13.6 (3)	0	12.0 (3)
Lack of communication access	4.5 (1)	0	4.0 (1)

### Top 5 Most Important Services and Supports for Kansans with Disabilities, ILRC

See Figure 2 for comparison to overall survey sample and all 22 types of services and supports listed on survey.

1. Getting needed health care services
2. Mental Health Services
3. Disability Rights/Legal Services
4. Advocacy
5. Information/Referral

## SKIL (n=20)

### Type of Survey Respondent, SKIL

Respondent Type	#	%
Person with a disability and/or chronic health condition	13	65.0
Parent/guardian of a person with a disability	2	10.0
Caregiver/direct support for a person with a disability	1	5.0
Community advocate or service provider	6	30.0

### Contact with a CIL in the Past 12 Months, SKIL

Response	#	%
Yes, used or contacted a CIL	4	20.0
No, did not use or contact a CIL	8	40.0
Did not know or hear about CILs before this survey	8	40.0
<b>TOTAL</b>	20	100.0

### Services Needed in the Last 12 Months, SKIL

Service Type Needed	Did not use a CIL, % (n) (n=16)	Used a CIL % (n) (n=4)	Total % (n) (n=20)
None, did not need any services or supports in the last 12 months	0	25.0 (1)	5.0 (1)
Information and Referral	50.0 (8)	75.0 (3)	55.0 (11)
Mental Health Services	50.0 (8)	50.0 (2)	50.0 (10)
Advocacy or Self-Advocacy	50.0 (8)	25.0 (1)	45.0 (9)
Disability Rights or Legal Services	37.5 (6)	50.0 (2)	40.0 (8)
Transportation around the community	25.0 (4)	50.0 (2)	30.0 (6)
Durable Medical Equipment (DME)	31.3 (5)	25.0 (1)	30.0 (6)
Computer or Technology Training	25.0 (4)	25.0 (1)	25.0 (5)
Employment or Vocational Services	25.0 (4)	25.0 (1)	25.0 (5)
Peer Support	25.0 (4)	25.0 (1)	25.0 (5)
Independent Living Skills Training	25.0 (4)	25.0 (1)	25.0 (5)

Social or Recreational Support	18.8 (3)	25.0 (1)	20.0 (4)
Personal Assistance Services (PAS)	18.8 (3)	25.0 (1)	20.0 (4)
Assistive Technology (AT)	18.8 (3)	25.0 (1)	20.0 (4)
"I don't know" what services or supports needed	18.8 (3)	0	15.0 (3)

### Services Received and Satisfaction in the Last 12 Months, SKIL

Service Type Received and Satisfaction	Did <u>not</u> use a CIL, % (n) (n=16)	Used a CIL % (n) (n=4)	Total % (n) (n=20)
None, did not get any services or supports in the last 12 months	56.3 (9)	25.0 (1)	50.0 (10)
Mental Health Services	25.0 (4)	50.0 (2)	30.0 (6)
<i>% satisfied with services received</i>	<i>50.0</i>	<i>50.0</i>	<i>50.0</i>
Personal Assistance Services (PAS)	12.5 (2)	25.0 (1)	15.0 (3)
<i>% satisfied with services received</i>	<i>50.0</i>	<i>100.0</i>	<i>66.7</i>
Durable Medical Equipment (DME)	6.3 (1)	25.0 (1)	10.0 (2)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>0</i>	<i>50.0</i>
Advocacy or Self-Advocacy	12.5 (2)	25.0 (1)	15.0 (3)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>0</i>	<i>66.7</i>
Transportation around the community	6.3 (1)	25.0 (1)	10.0 (2)
<i>% satisfied with service received</i>	<i>100.0</i>	<i>0</i>	<i>50.0</i>
Information and Referral	6.3 (1)	50.0 (2)	15.0 (3)
<i>% satisfied with service received</i>	<i>0</i>	<i>50.0</i>	<i>33.3</i>
Social or Recreational Support	6.3 (1)	25.0 (1)	10.0 (2)
<i>% satisfied with service received</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Peer Support	6.3 (1)	25.0 (1)	10.0 (2)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>0</i>	<i>50.0</i>
Employment or Vocational Services	6.3 (1)	25.0 (1)	10.0 (2)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>0</i>	<i>50.0</i>
Independent Living Skills Training	6.3 (1)	25.0 (1)	10.0 (2)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>0</i>	<i>50.0</i>
Disability Rights or Legal Services	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>
Assistive Technology (AT)	6.3 (1)	0	5.0 (1)

<i>% satisfied with services received</i>	<i>100.0</i>	<i>0</i>	<i>100.0</i>
Computer or Technology Training	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>

### Services Needed vs. Services Received in the Last 12 months, SKIL

Service Type	Did <u>not</u> use a CIL (n=16)		Used a CIL (n=4)		Total (n=20)	
	% needed	% r'cd	% needed	% r'cd	% needed	% r'cd
Information and Referral	50.0	6.3	75.0	50.0	55.0	15.0
Mental Health Services	50.0	25.0	50.0	50.0	50.0	30.0
Disability Rights or Legal Services	37.5	0	50.0	0	40.0	0
Advocacy or Self-Advocacy	50.0	12.5	25.0	25.0	45.0	15.0
Transportation	25.0	6.3	50.0	25.0	30.0	10.0
Personal Assistance Services	18.8	12.5	25.0	25.0	20.0	15.0
Durable Medical Equipment	31.3	6.3	25.0	25.0	30.0	10.0
Social or Recreational Support	18.8	6.3	25.0	25.0	20.0	10.0
Employment/Vocational Services	25.0	6.3	25.0	25.0	25.0	10.0
Peer Support	25.0	6.3	25.0	25.0	25.0	10.0
IL Skills Training	25.0	6.3	25.0	25.0	25.0	10.0
Assistive Technology	18.8	6.3	25.0	0	20.0	5.0
Computer/Technology Training	25.0	0	25.0	0	25.0	0

### Receipt of COVID-19 Services and Information, SKIL

	Did <u>not</u> use a CIL % (n) (n=16)	Used a CIL % (n) (n=3)	Total % (n) (n=19)
Yes, received COVID-19 services & information	75.0 (12)	100.0 (3)	78.9 (15)
No, did not receive COVID-19 services & information	6.3 (1)	0	5.3 (1)
I don't know	18.8 (3)	0	15.8 (3)

### COVID-19 Vaccination Status, SKIL

	Did <u>not</u> use a CIL % (n) (n=14)	Used a CIL % (n) (n=3)	Total % (n) (n=17)
Received the COVID-19 vaccine	92.9 (13)	33.3 (1)	82.4 (14)
Unable to get the vaccine	0	0	0
Chose not to get the vaccine	7.1 (1)	66.7 (2)	17.6 (3)
Told not to get the vaccine by medical providers	0	0	0

### Assistance Needed for COVID-19 Vaccination, SKIL

	Did <u>not</u> use a CIL % (n) (n=13)	Used a CIL % (n) (n=1)	Total % (n) (n=14)
Yes, need help getting the vaccine	15.4 (2)	0	14.3 (2)
No, do not need help getting the vaccine	84.6 (11)	100.0 (1)	85.7 (12)

### Barriers to Accessing Needed Services, SKIL

	Did <u>not</u> use a CIL, % (n) (n=16)	Used a CIL % (n) (n=4)	Total % (n) (n=20)
No problems getting needed services	12.5 (2)	75.0 (3)	25.0 (5)
Services are not available in area	43.7 (7)	0	35.0 (7)
Does not have money to pay for gas or transportation	37.5 (6)	0	30.0 (6)
Does not have reliable or accessible transportation	37.5 (6)	0	30.0 (6)
Cannot leave my home because of accessibility issues	12.5 (2)	0	10.0 (2)
Services are not provided in primary language	6.3 (1)	25.0 (1)	10.0 (2)

Place needed services from is not accessible	6.3 (1)	0	5.0 (1)
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### Barriers to Community Participation, SKIL

	Did <u>not</u> use a CIL % (n) (n=16)	Used a CIL % (n) (n=4)	Total % (n) (n=20)
No problems participating in community	12.5 (2)	50.0 (2)	20.0 (4)
Lack of money to do things	18.8 (3)	50.0 (2)	25.0 (5)
Attitudes/discrimination by others	31.3 (5)	0	25.0 (5)
Does not have reliable or accessible transportation	25.0 (4)	0	20.0 (4)
Does not have accessible and/or affordable housing	31.3 (5)	0	25.0 (5)
Inaccessibility in the community	37.5 (6)	0	30.0 (6)
Lack of AT or adaptive equipment	6.3 (1)	0	5.0 (1)
Lack of communication access	0	0	0

### Top 5 Most Important Services and Supports for Kansans with Disabilities, SKIL

See Figure 2 for comparison to overall survey sample and all 22 types of services and supports listed on survey.

1. Getting needed health care services
2. Mental Health Services
3. Advocacy
4. PAS
5. Housing Modifications



## Beyond Barriers (n=15)

### Type of Survey Respondent, RCIL

Respondent Type	#	%
Person with a disability and/or chronic health condition	9	60.0
Parent/guardian of a person with a disability	4	26.7
Caregiver/direct support for a person with a disability	2	13.3
Community advocate or service provider	4	26.7

### Contact with a CIL in the Past 12 Months, RCIL

Response	#	%
Yes, used or contacted a CIL	4	26.7
No, did not use or contact a CIL	5	33.3
Did not know or hear about CILs before this survey	6	40.0
<b>TOTAL</b>	15	100.0

### Services Needed in the Last 12 Months, Beyond Barriers

Service Type Needed	Did not use a CIL, % (n) (n=11)	Used a CIL % (n) (n=4)	Total % (n) (n=15)
None, did not need any services or supports in the last 12 months	9.1 (1)	0	6.7 (1)
Information and Referral	54.5 (6)	75.0 (3)	60.0 (9)
Disability Rights or Legal Services	45.4 (5)	50.0 (2)	46.7 (7)
Mental Health Services	45.4 (5)	25.0 (1)	40.0 (6)
Personal Assistance Services (PAS)	45.4 (5)	0	33.3 (5)
Advocacy or Self-Advocacy	27.3 (3)	50.0 (2)	33.3 (5)
Employment or Vocational Services	27.3 (3)	50.0 (2)	33.3 (5)
Assistive Technology (AT)	27.3 (3)	25.0 (1)	26.7 (4)
Transportation around the community	18.2 (2)	25.0 (1)	20.0 (3)
Peer Support	9.1 (1)	50.0 (2)	20.0 (3)
Independent Living Skills Training	9.1 (1)	50.0 (2)	20.0 (3)

Social or Recreational Support	27.3 (3)	0	20.0 (3)
Durable Medical Equipment (DME)	18.2 (2)	25.0 (1)	20.0 (3)
Computer or Technology Training	0	25.0 (1)	6.7 (1)
"I don't know" what services or supports needed	18.2 (2)	0	13.3 (2)

### Services Received and Satisfaction in the Last 12 Months, Beyond Barriers

<b>Service Type Received and Satisfaction</b>	<b>Did <u>not</u> use a CIL, % (n)</b> (n=11)	<b>Used a CIL % (n)</b> (n=4)	<b>Total % (n)</b> (n=15)
None, did not get any services or supports in the last 12 months	64.6 (7)	25.0 (1)	53.3 (8)
Mental Health Services	27.3 (3)	0	20.0 (3)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Personal Assistance Services (PAS)	0	25.0 (1)	6.7 (1)
<i>% satisfied with services received</i>	<i>-</i>	<i>100.0</i>	<i>100.0</i>
Durable Medical Equipment (DME)	9.1 (1)	25.0 (1)	13.3 (2)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Advocacy or Self-Advocacy	9.1 (1)	25.0 (1)	13.3 (2)
<i>% satisfied with services received</i>	<i>0.0</i>	<i>100.0</i>	<i>50.0</i>
Transportation around the community	0	0	0
<i>% satisfied with service received</i>	<i>-</i>	<i>-</i>	<i>-</i>
Information and Referral	9.1 (1)	50.0 (2)	20.0 (3)
<i>% satisfied with service received</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Social or Recreational Support	0	0	0
<i>% satisfied with service received</i>	<i>-</i>	<i>-</i>	<i>-</i>
Peer Support	0	25.0 (1)	6.7 (1)
<i>% satisfied with services received</i>	<i>-</i>	<i>100.0</i>	<i>100.0</i>
Employment or Vocational Services	9.1 (1)	50.0 (2)	20.0 (3)
<i>% satisfied with services received</i>	<i>0.0</i>	<i>100.0</i>	<i>66.7</i>
Independent Living Skills Training	9.1 (1)	25.0 (1)	13.3 (2)
<i>% satisfied with services received</i>	<i>0.0</i>	<i>100.0</i>	<i>50.0</i>
Disability Rights or Legal Services	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>
Assistive Technology (AT)	18.2 (2)	0	13.3 (2)

<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Computer or Technology Training	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>

### Services Needed vs. Services Received in the Last 12 months, Beyond Barriers

Service Type	Did <u>not</u> use a CIL (n=11)		Used a CIL (n=4)		Total (n=15)	
	% needed	% r'cd	% needed	% r'cd	% needed	% r'cd
Information and Referral	54.5	9.1	75.0	50.0	60.0	20.0
Mental Health Services	45.4	27.3	25.0	0.0	40.0	20.0
Disability Rights or Legal Services	45.4	0.0	50.0	0.0	46.7	0.0
Advocacy or Self-Advocacy	27.3	9.1	50.0	25.0	33.3	13.3
Transportation	18.2	0.0	25.0	0.0	20.0	0.0
Personal Assistance Services	45.4	0.0	0.0	25.0	33.3	6.7
Durable Medical Equipment	18.2	9.1	25.0	25.0	20.0	13.3
Social or Recreational Support	27.3	0.0	0.0	0.0	20.0	0.0
Employment/Vocational Services	27.3	9.1	50.0	50.0	33.3	20.0
Peer Support	9.1	0.0	50.0	25.0	20.0	6.7
IL Skills Training	9.1	9.1	50.0	25.0	20.0	13.3
Assistive Technology	27.3	18.2	25.0	0.0	26.7	13.3
Computer/Technology Training	0.0	0.0	25.0	0.0	6.7	0.0

### Receipt of COVID-19 Services and Information, Beyond Barriers

	Did <u>not</u> use a CIL % (n) (n=11)	Used a CIL % (n) (n=4)	Total % (n) (n=15)
Yes, received COVID-19 services & information	100.0 (11)	50.0 (2)	86.6 (13)
No, did not receive COVID-19 services & information	0	25.0 (1)	6.7 (1)
I don't know	0	25.0 (1)	6.7 (1)

### COVID-19 Vaccination Status, Beyond Barriers

	Did <u>not</u> use a CIL % (n) (n=11)	Used a CIL % (n) (n=4)	Total % (n) (n=15)
Received the COVID-19 vaccine	100.0 (11)	50.0 (2)	86.6 (13)
Unable to get the vaccine	0	0	0
Chose not to get the vaccine	0	25.0 (1)	6.7 (1)
Told not to get the vaccine by medical providers	0	25.0 (1)	6.7 (1)

### Assistance Needed for COVID-19 Vaccination, Beyond Barriers

	Did <u>not</u> use a CIL % (n) (n=11)	Used a CIL % (n) (n=2)	Total % (n) (n=13)
Yes, need help getting the vaccine	9.1 (1)	50.0 (1)	15.4 (2)
No, do not need help getting the vaccine	90.9 (10)	50.0 (1)	84.6 (11)

### Barriers to Accessing Needed Services, Beyond Barriers

	Did <u>not</u> use a CIL, % (n) (n=11)	Used a CIL % (n) (n=4)	Total % (n) (n=15)
No problems getting needed services	18.2 (2)	25.0 (1)	20.0 (3)
Services are not available in area	36.3 (4)	25.0 (1)	33.3 (5)
Does not have money to pay for gas or transportation	27.3 (3)	25.0 (1)	26.7 (4)
Does not have reliable or accessible transportation	18.2 (2)	50.0 (2)	26.7 (4)
Cannot leave my home because of accessibility issues	0	25.0 (1)	6.7 (1)
Services are not provided in primary language	0	50.0 (2)	13.3 (2)

Place needed services from is not accessible	0	0	0
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### Barriers to Community Participation, Beyond Barriers

	Did <u>not</u> use a CIL % (n) (n=11)	Used a CIL % (n) (n=4)	Total % (n) (n=15)
No problems participating in community	18.2 (2)	0	13.3 (2)
Lack of money to do things	45.4 (5)	50.0 (2)	46.7 (7)
Attitudes/discrimination by others	18.2 (2)	75.0 (3)	33.3 (5)
Does not have reliable or accessible transportation	18.2 (2)	25.0 (1)	20.0 (3)
Does not have accessible and/or affordable housing	18.2 (2)	50.0 (2)	26.7 (4)
Inaccessibility in the community	18.2 (2)	0	13.3 (2)
Lack of AT or adaptive equipment	9.1 (1)	25.0 (1)	13.3 (2)
Lack of communication access	0	0	0

### Top 5 Most Important Services and Supports for Kansans with Disabilities, Beyond Barriers

See Figure 2 for comparison to overall survey sample and all 22 types of services and supports listed on survey.

1. Information/Referral
2. Home Modifications
3. PAS
4. Getting needed health care services & Mental Health Services (tied)
5. Transportation & Disability Rights/Legal Services

## LINK (n=14)

### Type of Survey Respondent, LINK

Respondent Type	#	%
Person with a disability and/or chronic health condition	10	71.4
Parent/guardian of a person with a disability	4	28.6
Caregiver/direct support for a person with a disability	2	14.3
Community advocate or service provider	1	7.1

### Contact with a CIL in the Past 12 Months, LINK

Response	#	%
Yes, used or contacted a CIL	1	7.1
No, did not use or contact a CIL	4	28.6
Did not know or hear about CILs before this survey	9	64.3
<b>TOTAL</b>	<b>14</b>	<b>100.0</b>

### Services Needed in the Last 12 Months, LINK

Service Type Needed	Did not use a CIL, % (n) (n=13)	Used a CIL % (n) (n=1)	Total % (n) (n=14)
None, did not need any services or supports in the last 12 months	0	0	0
Mental Health Services	61.5 (8)	0	57.1 (8)
Personal Assistance Services (PAS)	53.8 (7)	100.0 (1)	57.1 (8)
Durable Medical Equipment (DME)	53.8 (7)	100.0 (1)	57.1 (8)
Transportation around the community	53.8 (7)	0	50.0 (7)
Employment or Vocational Services	53.8 (7)	0	50.0 (7)
Information and Referral	46.1 (6)	0	42.8 (6)
Peer Support	46.1 (6)	0	42.8 (6)
Social or Recreational Support	38.5 (5)	0	35.7 (5)
Advocacy or Self-Advocacy	30.8 (4)	0	28.6 (4)
Independent Living Skills Training	15.4 (2)	0	14.3 (2)

Assistive Technology (AT)	15.4 (2)	0	14.3 (2)
Disability Rights or Legal Services	7.7 (1)	0	7.1 (1)
Computer or Technology Training	7.7 (1)	0	7.1 (1)
"I don't know" what services or supports needed	7.7 (1)	0	7.1 (1)

### Services Received and Satisfaction in the Last 12 Months, [LINK](#)

<b>Service Type Received and Satisfaction</b>	<b>Did <u>not</u> use a CIL, % (n)</b> (n=13)	<b>Used a CIL % (n)</b> (n=1)	<b>Total % (n)</b> (n=14)
None, did not get any services or supports in the last 12 months	38.5 (5)	100.0 (1)	42.8 (6)
Mental Health Services	38.5 (5)	0	35.7 (5)
<i>% satisfied with services received</i>	<i>60.0</i>	<i>-</i>	<i>60.0</i>
Personal Assistance Services (PAS)	23.1 (3)	0	21.4 (3)
<i>% satisfied with services received</i>	<i>66.7</i>	<i>-</i>	<i>66.7</i>
Durable Medical Equipment (DME)	23.1 (3)	0	21.4 (3)
<i>% satisfied with services received</i>	<i>66.7</i>	<i>-</i>	<i>66.7</i>
Advocacy or Self-Advocacy	7.7 (1)	0	7.1 (1)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Transportation around the community	15.4 (2)	0	14.3 (2)
<i>% satisfied with service received</i>	<i>50.0</i>	<i>-</i>	<i>50.0</i>
Information and Referral	7.7 (1)	0	7.1 (1)
<i>% satisfied with service received</i>	<i>0.0</i>	<i>-</i>	<i>0.0</i>
Social or Recreational Support	7.7 (1)	0	7.1 (1)
<i>% satisfied with service received</i>	<i>0.0</i>	<i>-</i>	<i>0.0</i>
Peer Support	7.7 (1)	0	7.1 (1)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Employment or Vocational Services	7.7 (1)	0	7.1 (1)
<i>% satisfied with services received</i>	<i>0.0</i>	<i>-</i>	<i>0.0</i>
Independent Living Skills Training	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>
Disability Rights or Legal Services	15.4 (2)	0	14.3 (2)
<i>% satisfied with services received</i>	<i>50.0</i>	<i>-</i>	<i>50.0</i>
Assistive Technology (AT)	7.7 (1)	0	7.1 (1)

<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Computer or Technology Training	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>

### Services Needed vs. Services Received in the Last 12 months, [LINK](#)

Service Type	Did <u>not</u> use a CIL (n=13)		Used a CIL (n=1)		Total (n=14)	
	% needed	% r'cd	% needed	% r'cd	% needed	% r'cd
Information and Referral	46.1	7.7	0	0	42.8	7.1
Mental Health Services	61.5	38.5	0	0	57.1	35.7
Disability Rights or Legal Services	7.7	15.4	0	0	7.1	14.3
Advocacy or Self-Advocacy	30.8	7.1	0	0	28.6	7.1
Transportation	53.8	15.4	0	0	50.0	14.3
Personal Assistance Services	53.8	23.1	100.0	0	57.1	21.4
Durable Medical Equipment	53.8	23.1	100.0	0	57.1	21.4
Social or Recreational Support	38.5	7.7	0	0	35.7	7.1
Employment/Vocational Services	53.8	7.7	0	0	50.0	7.1
Peer Support	46.1	7.7	0	0	42.8	7.1
IL Skills Training	15.4	0	0	0	14.3	0
Assistive Technology	15.4	7.7	0	0	14.3	7.1
Computer/Technology Training	7.7	0	0	0	7.1	0

### Receipt of COVID-19 Services and Information, [LINK](#)

	Did <u>not</u> use a CIL % (n) (n=13)	Used a CIL % (n) (n=1)	Total % (n) (n=14)
Yes, received COVID-19 services & information	92.3 (12)	100.0 (1)	92.9 (13)
No, did not receive COVID-19 services & information	0	0	0
I don't know	7.7 (1)	0	7.1 (1)



### COVID-19 Vaccination Status, RCIL

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=13)	<b>Used a CIL</b> <b>% (n)</b> (n=1)	<b>Total</b> <b>% (n)</b> (n=14)
Received the COVID-19 vaccine	76.9 (10)	100.0 (1)	78.6 (11)
Unable to get the vaccine	0	0	0
Chose not to get the vaccine	15.4 (2)	0	14.3 (2)
Told not to get the vaccine by medical providers	7.7 (1)	0	7.1 (1)

### Assistance Needed for COVID-19 Vaccination, LINK

	<b>Did <u>not</u> use a CIL</b> <b>% (n)</b> (n=10)	<b>Used a CIL</b> <b>% (n)</b> (n=1)	<b>Total</b> <b>% (n)</b> (n=11)
Yes, need help getting the vaccine	30.0 (3)	0	27.3 (3)
No, do not need help getting the vaccine	70.0 (7)	100.0 (1)	72.7 (8)

### Barriers to Accessing Needed Services, LINK

	<b>Did <u>not</u> use a CIL, % (n)</b> (n=13)	<b>Used a CIL</b> <b>% (n)</b> (n=1)	<b>Total</b> <b>% (n)</b> (n=14)
No problems getting needed services	0	100.0 (1)	7.1 (1)
Services are not available in area	53.8 (7)	0	50.0 (7)
Does not have money to pay for gas or transportation	46.1 (6)	0	42.8 (6)
Does not have reliable or accessible transportation	23.1 (3)	0	21.4 (3)
Cannot leave my home because of accessibility issues	7.7 (1)	0	7.1 (1)
Services are not provided in primary language	0	0	0

Place needed services from is not accessible	0	0	0
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### Barriers to Community Participation, [LINK](#)

	Did <u>not</u> use a CIL % (n) (n=13)	Used a CIL % (n) (n=1)	Total % (n) (n=14)
No problems participating in community	0	100.0 (1)	7.1 (1)
Lack of money to do things	53.8 (7)	0	50.0 (7)
Attitudes/discrimination by others	46.1 (6)	0	42.8 (6)
Does not have reliable or accessible transportation	23.1 (3)	0	21.4 (3)
Does not have accessible and/or affordable housing	30.8 (4)	0	28.6 (3)
Inaccessibility in the community	7.7 (1)	0	7.1 (1)
Lack of AT or adaptive equipment	0	0	0
Lack of communication access	7.7 (1)	0	7.1 (1)

### Top 5 Most Important Services and Supports for Kansans with Disabilities, [LINK](#)

See Figure 2 for comparison to overall survey sample and all 22 types of services and supports listed on survey.

1. Employment/Vocational Services
2. Work incentive Counseling
3. Getting needed health care services, Mental Health Services & Information/Referral (tied)
4. PAS
5. DME

## Independent Connection (n=6)

### Type of Survey Respondent, Independent Connection

Respondent Type	#	%
Person with a disability and/or chronic health condition	6	100.0
Parent/guardian of a person with a disability	1	16.7
Caregiver/direct support for a person with a disability	0	0.0
Community advocate or service provider	0	0.0

### Contact with a CIL in the Past 12 Months, Independent Connection

Response	#	%
Yes, used or contacted a CIL	1	16.7
No, did not use or contact a CIL	2	33.3
Did not know or hear about CILs before this survey	3	50.0
<b>TOTAL</b>	<b>6</b>	<b>100.0</b>

### Services Needed in the Last 12 Months, Independent Connection

Service Type Needed	Did <u>not</u> use a CIL, % (n) (n=5)	Used a CIL % (n) (n=1)	Total % (n) (n=6)
None, did not need any services or supports in the last 12 months	20.0 (1)	0	16.7 (1)
Information and Referral	80.0 (4)	100.0 (1)	83.3 (5)
Mental Health Services	20.0 (1)	0	16.7 (1)
Disability Rights or Legal Services	0	0	0
Transportation around the community	40.0 (2)	0	33.3 (2)
Advocacy or Self-Advocacy	20.0 (1)	0	16.7 (1)
Peer Support	0	0	0
Personal Assistance Services (PAS)	40.0 (2)	0	33.3 (2)
Independent Living Skills Training	0	0	0
Social or Recreational Support	20.0 (1)	0	16.7 (1)
Durable Medical Equipment (DME)	0	0	0

Computer or Technology Training	20.0 (1)	0	16.7 (1)
Employment or Vocational Services	40.0 (2)	0	33.3 (2)
Assistive Technology (AT)	0	0	0
"I don't know" what services or supports needed	0	0	0

### Services Received and Satisfaction in the Last 12 Months, Independent Connection

<b>Service Type Received and Satisfaction</b>	<b>Did <u>not</u> use a CIL, % (n)</b> (n=5)	<b>Used a CIL % (n)</b> (n=1)	<b>Total % (n)</b> (n=6)
None, did not get any services or supports in the last 12 months	40.0 (2)	0	33.3 (2)
Mental Health Services	20.0 (1)	0	16.7 (1)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Personal Assistance Services (PAS)	20.0 (1)	0	16.7 (1)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Durable Medical Equipment (DME)	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>
Advocacy or Self-Advocacy	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>
Transportation around the community	40.0 (2)	0	33.3 (2)
<i>% satisfied with service received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Information and Referral	0	0	0
<i>% satisfied with service received</i>	<i>-</i>	<i>-</i>	<i>-</i>
Social or Recreational Support	0	0	0
<i>% satisfied with service received</i>	<i>-</i>	<i>-</i>	<i>-</i>
Peer Support	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>
Employment or Vocational Services	20.0 (1)	0	16.7 (1)
<i>% satisfied with services received</i>	<i>100.0</i>	<i>-</i>	<i>100.0</i>
Independent Living Skills Training	0	100.0 (1)	16.7 (1)
<i>% satisfied with services received</i>	<i>-</i>	<i>100.0</i>	<i>100.0</i>
Disability Rights or Legal Services	0	0	0
<i>% satisfied with services received</i>	<i>-</i>	<i>-</i>	<i>-</i>

Assistive Technology (AT)	0	0	0
<i>% satisfied with services received</i>	-	-	-
Computer or Technology Training	0	0	0
<i>% satisfied with services received</i>	-	-	-

### Services Needed vs. Services Received in the Last 12 months, Independent Connection

Service Type	Did <u>not</u> use a CIL (n=5)		Used a CIL (n=1)		Total (n=6)	
	% needed	% r'cd	% needed	% r'cd	% needed	% r'cd
Information and Referral	80.0	0	100.0	0	83.3	0
Mental Health Services	20.0	20.0	0	0	16.7	16.7
Disability Rights or Legal Services	0	0	0	0	0	0
Advocacy or Self-Advocacy	20.0	0	0	0	16.7	0
Transportation	40.0	40.0	0	0	33.3	33.3
Personal Assistance Services	40.0	20.0	0	0	33.3	16.7
Durable Medical Equipment	0	0	0	0	0	0
Social or Recreational Support	20.0	0	0	0	16.7	0
Employment/Vocational Services	40.0	20.0	0	0	33.3	16.7
Peer Support	0	0	0	0	0	0
IL Skills Training	0	0	0	100.0	0	100.0
Assistive Technology	0	0	0	0	0	0
Computer/Technology Training	0	0	0	0	0	0

### Receipt of COVID-19 Services and Information, Independent Connection

	Did <u>not</u> use a CIL % (n) (n=5)	Used a CIL % (n) (n=1)	Total % (n) (n=6)
Yes, received COVID-19 services & information	100.0 (5)	100.0 (1)	100.0 (6)
No, did not receive COVID-19 services & information	0	0	0
I don't know	0	0	0

### COVID-19 Vaccination Status, Independent Connection

	Did <u>not</u> use a CIL % (n) (n=5)	Used a CIL % (n) (n=1)	Total % (n) (n=6)
Received the COVID-19 vaccine	60.0 (3)	0	50.0 (3)
Unable to get the vaccine	0	0	0
Chose not to get the vaccine	20.0 (1)	100.0 (1)	33.3 (2)
Told not to get the vaccine by medical providers	20.0 (1)	0	16.7 (1)

### Assistance Needed for COVID-19 Vaccination, Independent Connection

	Did <u>not</u> use a CIL % (n) (n=3)	Used a CIL % (n) (n=0)	Total % (n) (n=3)
Yes, need help getting the vaccine	0	-	0
No, do not need help getting the vaccine	100.0 (3)	-	100.0 (3)
I don't know	0	-	0

### Barriers to Accessing Needed Services, Independent Connection

	Did <u>not</u> use a CIL, % (n) (n=5)	Used a CIL % (n) (n=1)	Total % (n) (n=6)
No problems getting needed services	40.0 (2)	100.0 (1)	50.0 (3)
Services are not available in area	40.0 (2)	0	33.3 (2)
Does not have money to pay for gas or transportation	40.0 (2)	0	33.3 (2)
Does not have reliable or accessible transportation	20.0 (1)	0	16.7 (1)
Cannot leave my home because of accessibility issues	0	0	0

Services are not provided in primary language	0	0	0
Place needed services from is not accessible	0	0	0

### Barriers to Community Participation, Independent Connection

	Did <u>not</u> use a CIL % (n) (n=5)	Used a CIL % (n) (n=0)	Total % (n) (n=6)
No problems participating in community	40.0 (2)	-	33.3 (2)
Lack of money to do things	20.0 (1)	-	16.7 (1)
Attitudes/discrimination by others	40.0 (2)	-	33.3 (2)
Does not have reliable or accessible transportation	20.0 (1)	-	16.7 (1)
Does not have accessible and/or affordable housing	20.0 (1)	-	16.7 (1)
Inaccessibility in the community	0	-	0
Lack of AT or adaptive equipment	0	-	0
Lack of communication access	0	-	0

### Top 5 Most Important Services and Supports for Kansans with Disabilities, ILRC

See Figure 2 for comparison to overall survey sample and all 22 types of services and supports listed on survey.

1. Getting needed health care services, Information/Referral & Transportation (tied)
2. Employment/Vocational Services
3. PAS
4. Mental Health Services & Housing Modifications (tied)
5. Disability Rights/Legal Services

# Appendix B: SILCK Needs Assessment Survey Instrument

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## Kansans with Disabilities Needs Survey and Information

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### Introduction

Thank you for your interest in our survey. We want to help you learn about services in your area for people with disabilities and/or chronic health conditions. You may or may not know about Kansas Centers for Independent Living (CILs). Kansas has 8 CILs that support people with all types of disabilities and conditions all across the state. They help people live, work, and participate fully in their communities. More information about Kansas CILs will be provided at the end of the survey.

This survey and information provided has two goals:

- To learn what services you need so that CILs can improve their programs and services.
- To give you more information about Centers for Independent Living (CILs), their services, and where you can go in your area to get help from a CIL. The Statewide Independent Living Council of Kansas (SILCK) works closely with CILs and is conducting this survey in partnership with the University of Kansas.

We want to hear from people who have disabilities, their families, and caregivers. The survey should take about 10 minutes to take and is open until August 31, 2024.

### Please note:

Do **NOT** use the back, forward, or refresh buttons in your browser. Only use the **NEXT** and **BACK** buttons at the bottom of each page to move within the survey.

**For those using screen readers:** If you use screen reader software, we suggest completing the survey on a computer or laptop instead of using a smart phone device. Questions in table format can be viewed by pressing the alt and control keys on a PC (control and command keys on a Mac) together with the arrow keys.

If you have questions about the survey, need the survey in a different format, or want to take it over the phone, please email Noelle at [healthsurvey@ku.edu](mailto:healthsurvey@ku.edu) or call/text (785) 813-2669. Thank you!



**Are you...** (Mark all that apply)

- ☐ A person with a disability and/or chronic health condition
- ☐ A parent or guardian of a person who has a disability
- ☐ A caregiver or direct service worker of a person who has a disability
- ☐ A community advocate or service provider
- ☐ Other (please use the space below to tell us)

**What Kansas county do you live in?**

▼ pull down menu with county list

**Have you (or someone you support or assist) contacted a Center for Independent Living (CIL) in Kansas for any type of help, information, assistance, or services in the past 12 months?**

- ☐ Yes
- ☐ No
- ☐ I did not know or hear about CILs before now

**For this question, please check the services you (or the person you support or assist) have NEEDED in the last 12 months. *Mark all that apply.***

- ☐ Advocacy or Self-Advocacy (how to ask for help and speak to others about your needs)
- ☐ Mental Health Services
- ☐ Employment or Vocational Services (help to get and keep a job)
- ☐ Independent Living (IL) Skills Training (how to live on your own, like cooking, paying bills, or getting around your community)
  
- ☐ Durable Medical Equipment or DME (help with getting or fixing DME, like wheelchairs, walkers, crutches, or oxygen)
- ☐ Personal Assistance Services or PAS (a person that helps you with personal care. This is sometimes also called a caregiver, personal attendant or support worker.)
- ☐ Social or Recreation Support (help to spend time with family or friends, go to movies, or going out to eat, etc.)
- ☐ Transportation to get around your community
- ☐ Assistive Technology or AT (equipment or technology product used to help you live more independently, like a screen reader or magnifier, AAC, speech recognition software, or TTY)
- ☐ Something else (Use the space below to tell us what other services you have needed)  

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- ☐ **NONE OF THE ABOVE, I did not need any services or supports**

**Now, for this question, please check the services you (or the person you support or assist) have GOTTEN OR RECEIVED in the last 12 months.**

*Mark all that apply.*

- ☐ Advocacy or Self-Advocacy (how to ask for help and speak to others about your needs)
- ☐ Mental Health Services
- ☐ Employment or Vocational Services (help to get and keep a job)
- ☐ Independent Living (IL) Skills Training (how to live on your own, like cooking, paying bills, or getting around your community)
- ☐ Information and Referral (information about services in your community for people with disabilities)
- ☐ Peer Support (support from another person with a disability)
- ☐ Disability Rights or Legal Services (help understanding your rights and/or legal issues)
- ☐ Computer or Technology Training
- ☐ Durable Medical Equipment or DME (help with getting or fixing DME, like wheelchairs, walkers, crutches, or oxygen)
- ☐ Personal Assistance Services or PAS (a person that helps you with personal care. This is sometimes also called a caregiver, personal attendant or support worker.)
- ☐ Social or Recreation Support (help to spend time with family or friends, go to movies, or going out to eat, etc.)
- ☐ Transportation to get around your community.
- ☐ Assistive Technology or AT (equipment or technology product used to help you live more independently, like a screen reader or magnifier, AAC, speech recognition software, or TTY)
- ☐ Something else (Use the space below to tell us what other services you have needed)  
\_\_\_\_\_
- ☐ **NONE OF THE ABOVE, I did not get any services or supports in the last 12 months.**

**Were you satisfied or happy with the Advocacy or Self-Advocacy services you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Mental Health Services you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Employment or Vocational Services you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Independent Living (IL) Skills Training you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Information and Referral Services you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Peer Support you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Disability Support or Legal Services you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Computer or Technology Training you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Durable Medical Equipment (DME) you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Personal Assistance Services (PAS) you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Social or Recreational Support services you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Transportation services you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the Assistive Technology (AT) services you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

**Were you satisfied or happy with the other services you got?**

- ☐ Yes
- ☐ No
- ☐ I don't know

*The next few questions are about COVID-19 and the pandemic.*

**Are you able to get the COVID-19 related health services and information you need?**

*This includes COVID-19 testing, vaccinations, and personal protective equipment (PPE), like masks, gloves, or sanitizer.*

- ☐ Yes
- ☐ No
- ☐ I don't know

**Have you been able to get the COVID-19 vaccination, if you choose to?**

- ☐ Yes
- ☐ No
- ☐ I choose not to get the COVID-19 vaccine
- ☐ I have been told by medical providers that I should not get the COVID-19 vaccine

**Do you need help getting COVID-19 vaccinations?**

*Even if you have been able to get shots before, answer for now or if you think you will need help*

*in the future. This could be help with scheduling, finding or getting to a vaccination site, or anything you need that will allow you to be able to get a COVID-19 vaccination or shot.*

- ☐ Yes
- ☐ No
- ☐ Don't know

**What makes it hard for you to get the services you need to live more independently?**

*Mark all that apply.*

- ☐ Services are not available where I live
- ☐ I do not have reliable or accessible transportation
- ☐ I do not have money to pay for gas or transportation
- ☐ Services are not in my primary language
- ☐ I cannot leave my home because of accessibility issues
- ☐ The place I need services from is not accessible

Other (Please use the space below to tell us other things make it hard for you to get the services you need)

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- ☐ **NONE OF THE ABOVE, I don't have any problems getting the services I need**

**What makes it hard for you to take part in community events and activities outside your home?**

*Mark all that apply.*

- ☐ Lack of accessible and affordable housing
- ☐ Places I want to go are not accessible
- ☐ Communication Access (for example ASL interpreter, Braille, large print, or CART)
- ☐ Attitudes or discrimination by others
- ☐ I need Assistive Technology (AT) or adaptive equipment
- ☐ I don't have the money to do things
- ☐ I do not have reliable or accessible transportation
- ☐ Other (Please use the space below to tell us else stops you from taking part in community activities \_\_\_\_\_)
- ☐ **NONE OF THE ABOVE, I do not have problems taking part in community activities**

How important are the following for people with disabilities in Kansas?

*[Response options for each: Not important, important, very important, I don't know]*

- **Advocacy or Self-Advocacy**  
*(how to ask for help and speak to others about your needs)*
- **Assistive Technology or AT**  
*(equipment, software or technology product used to help you live more independently, such as a screen reader or magnifier, AAC, speech recognition software, TTY)*
- **Mental Health Services**
- **Work Incentive Counseling**  
*(information about how making money at a job may change the benefits you get)*
- **Emergency Preparedness**  
*(being ready for emergencies and natural disasters)*
- **Employment/Vocational Services**  
*(training, resources and supports to help get and keep a job)*



- **Getting the health care services you need**
- **Home Modifications**  
*(changes made to your home to make it more accessible or easy to use and live in)*
- **Housing Assistance**  
*(information on how to find a place to live or get help paying for housing)*
- **Independent Living Skills Training**  
*(training to learn how to live on your own, such as cooking, paying bills, getting around your town)*
- **Information and Referral Services**  
*(getting information and resources about services in your community for people with disabilities)*
- **Interpreters**  
*(American Sign Language or ASL, Spanish, other languages)*
- **Long Term Care Transition**  
*(help moving back into the community after being in a nursing home or other facility)*
- **Long Term Care Diversion**  
*(help to keep you living in the community and not in a nursing home or other facility)*
- **Peer Support**  
*(information and support given to you by another person with a disability)*
- **Personal Assistance Services (PAS) or Home Care**  
*(help in the home with personal care or daily activities because of your health or disability)*
- **Training for managing Personal Attendant Services (PAS) or Home Health**
- **Transportation**
- **Disability Rights or Legal Services**  
*(help understanding your rights or legal issues related to disability)*
- **Computer Training**
- **Durable Medical Equipment or DME**  
*(help with getting or repairing DME, such as wheelchairs, walkers, crutches, oxygen)*
- **Social or Recreation Support**  
*(help when spending time with family or friends, going to movies, going out to eat, etc.)*
- **Youth Transition Services**  
*(services for teens and young adults on how to move from high school to a job, technical school or college)*

**If there is anything else you would like to tell us please use the space below.**

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